

# **USER MANUAL**

## **OPTIMA-33 10K/20K/30K**

**UPS ONLINE DOUBLE CONVERSION – TOWER**

**3 PHASES INPUT / 3 PHASES OUTPUT**

**400/230V & 208/120V**



- 
- Technical information on this manual is property of XMART ®.
  - This manual Information cannot be copied or distributed totally or partially without written approval of XMART.
  - XMART can introduce modifications in their products or manuals without further notice. .
  - XMART is not responsible of mistakes or missing information in this manual.
  - XMART is not responsible for wrong use a third part can do of this information.
  - Trademarks and logos in this manual are property of their owners.
-

## **TABLE OF CONTENTS**

### **1. SAFETY**

### **2. AVAILABLE MODELS**

### **3.- UPS INSTALLATION: SITE PLANING**

- SITE INSPECTION & INSTALLATION CONDITIONS**
- TOWER UPS INSTALLATION**
- EXTERNAL CIRCUIT BREAKERS & WIRING SELECTION**

### **4.- UPS INSTALLATION: SINGLE UPS - TERMINAL BLOCK**

- UPS AC LINES CONFIGURATION**
- AC TERMINAL BLOCKS**
- EXTERNAL BATTERY CONNECTION**

### **5.- UPS INSTALLATION: PARALLEL UPS - TERMINAL BLOCK**

- GENERAL COMMENTS**
- UPS AC LINES CONNECTION**
- PARALLEL CONTROL CABLES CONNECTION**

### **6.- START-UP: SINGLE UPS**

- INSPECTION BEFORE START-UP**
- SINGLE UPS - START UP PROCEDURE**

### **7.- START-UP: PARALLEL UPS**

- REQUIREMENTS FOR PARALLEL UPS SYSTEMS**
- INSPECTION BEFORE START-UP**
- PARALLL UPS - START UP PROCEDURE**

### **8.- OPERATION INTERFACE**

- FRONT PÅNEL: PUSH BUTTONS / LEDS / LCD**

### **9.- OPERATION: SINGLE UPS**

### **10.- OPERATION: PARALLEL UPS**

- REMOVING UPS FROM PARALLEL SYSTEM**
- ADDING UPS TO PARALLEL SYSTEM**

### **11.- UPS CONFIGURATION**

### **12.- ERROR CODES, ALARMS & TROUBLESHOOTING**

### **13.- TECHNICAL SPECIFICATIONS**

### **14.- LIMITED WARRANTY**

## 1. GENERAL SAFETY INSTRUCTIONS

**WARNING:** It is required to read and understand this manual. Follow all instructions given in this manual for starting up and operating this product. Only qualified technician must start-up, operate and maintain this product. Keep manuals as a guide for future consults.

UPS manufacturer or distributor will never be responsible for any accident produced by lack of knowledge or negligent practices at the moment of install, starting up or maintain this product. UPS manufacturer or distributor is not liable for any damage that might rise from misusing this unit or defective installation.

**SAFETY:**



**ELECTRIC SHOCK RISK**

This product operates with dangerous voltages. It must be installed, operated and maintained ONLY by qualified technicians trained for this kind of products. Service personnel MUST know and understand very well all electric risks related to this product.

If you are not qualified technician do not try to install, operate or repair this product.

**CAUTION:** There are dangerous voltages in the UPS power outlets although the equipment is not plugged to power line.

**CAUTION:** Inside this equipment, due to internal batteries, there are ALWAYS dangerous voltages, EVEN the UPS is OFF and unplugged.

**CAUTION:** There are dangerous voltages in internal DC Capacitors. Wait at least 10 minutes after turning off UPS before opening it to access inside.

**CAUTION:** Power off UPS and unplugged it from AC Line before opening it to Access inside this unit.

**CAUTION:** Before starting the opening procedure, remove all jewelry and metallic objects such as: Rings, Watches, Bracelets, etc., because they could contact conductive parts and components inside the UPS and this might cause discharges and/or short circuits. Make sure using tools properly isolated to avoid electrical risks.

**WARNING:** This product has been designed to be used indoors protected from water, direct sun light, dust and extreme temperature.

**WARNING:** Do not put any object on the UPS; do not apply any force over UPS. Do not cover UPS ventilation.

**WARNING:** This UPS must be connected to appropriate electrical service according to selected model. Technical specs label in the UPS shows the UPS power ratings. DO NOT connect this UPS to any of its own power outlets, this could damage the unit permanently.

**WARNING:** Do not connect AC motor based equipment without a careful sizing of the UPS based on inrush current instead of average current. Inrush current typical of motor based system could overload this UPS.

**WARNING:** In case of emergency, power-off UPS and turn it off by <OFF> button in front panel. Then call technical service.

**INFORMATION FOR THE PROTECTION OF ENVIROMENT – UPS SERVICING**

This UPS and batteries make use of components dangerous for the environment (electronic cards, electronic components). The components removed must be taken to specialized collection and disposal centers.

**NOTICE TO EUROPEAN UNION CUSTOMERS: DISPOSAL OF OLD APPLIANCES**



This product has been supplied from an environmentally aware manufacturer that complies with Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/CE. The "crossed-out wheellie bin" symbol at left is placed on this product to encourage you to recycle wherever possible. Please be environmentally responsible and recycle this product through your recycling facility at its end of life. Do not dispose of this product as unsorted municipal waste. Follow local waste electrical and electronic equipment (WEEE).

**WARNING: BATTERIES MAINTENANCE**



- Our products contain high quality batteries only.
- Batteries capacity, in general (of all kinds), decrease with time and use.
- Batteries life in our UPS is between 4 and 6 years, considering environment temperature under 25 °C and optimal operational conditions. Time can be dramatically reduced by high temperature and other adverse operation condition.
- Batteries life expectancy may be also affected by other operation conditions such as electrical service quality as well as number and kind of equipments connected to UPS
- Batteries should be periodically tested to check capacity and assure and appropriate back up.

- To enlarge batteries life expectancy, it is recommendable to fully discharge UPS one every 2 to 3 months
- During UPS storage recharge batteries, according to the following table:

Storage Temperature	Recharging Frequency	Recharging Time
-25°C a +30°C	Every 4 months	During 6 hours
+30°C a +45°C	Every 2 months	During 6 hours

**SAFETY STANDARDS**

<b>SAFETY - LOW VOLTAGE DIRECTIVE (2006/95/EC)</b> UPS Part 1-1: General & Safety UPS in accessible areas	<b>IEC/EN 62040-1</b>
<b>ELECTROMAGNETIC COMPATIBILITY - EMC DIRECTIVE (2004/108/EC)</b>	
<b>UPS, Part 2, Electromagnetic Compatibility: Radiated &amp; Conducted</b>	<b>IEC/EN 62040-2 (Cat 3)</b>
Low Freq. Conducted Disturbances & Signals:	IEC/EN 61000-2-2
Electrostatic discharge immunity Test:	IEC/EN 61000-4-2 (Level 4)
Radiated radio Frequency immunity:	IEC/EN 61000-4-3 (Level 3)
Electrical Fast Transient / burst immunity:	IEC/EN 61000-4-4 (Level 4)
Surge immunity:	IEC/EN 61000-4-5 (Level 4)
Conducted Immunity:	IEC/EN 61000-4-6 (Level 3)
Power frequency magnetic field immunity:	IEC/EN 61000-4-8 (Level 4)
<b>PERFORMANCE:</b> UPS Part 3: Methods of operation, specifications and test requirement	<b>IEC/EN 62040-3</b>
<b>IT Equipment. SAFETY. Part 1: General Requirements</b>	<b>IEC/EN 60950-1</b>
<b>BATTERY SAFETY</b>	<b>EN 50272</b>
<b>CE</b>	<b>CE compliant</b>
<b>UL1778 (for UL models only)</b>	<b>UL1778 compliant (by cTUV-US)</b>
<b>IP PROTECTION</b>	<b>IP20 (static)</b>
<b>QUALITY MANAGEMENT:</b>	Manufactured under: <b>ISO 9001 : 2000</b>
<b>ENVIRONMENTAL MANAGEMENT:</b>	Manufactured under: <b>ISO 14001 : 2004</b>
<b>TRANSPORTATION:</b>	IEC/EN 300019-2-2, Class 2.3

**WARNING:** Modifications made on the product or the use of this product as a part of a more complex system not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. It also could affect its performance and the compliance of regulations. XMART is not responsible of modifications made after manufacturing.

**WARNING:** This is a category C3 UPS product. This category includes UPS with an output current exceeding 16A and intended for use in the second environment. Such UPS are suitable for use in commercial or industrial installations having a minimum boundary of 30m from other buildings classified as first environment. Category C3 UPS shall meet category C3- UPS emission limits and withstand the immunity requirements of above table.

**WARNING:** This is a product for commercial and industrial applications in the second environment. Installation restrictions or additional measures may be needed to prevent disturbances.

**DEFINITIONS:**

**First Environments:** Those sites directly connected without intermediate transformers to the public low-voltage mains supply, like residential buildings and small companies.

**Second Environments:** Those sites not connected directly to public low-voltage mains that supplies residential buildings like industries and big companies powered by its own intermediate transformer.

## 2.- AVAILABLE MODELS

### OPTIMA-33 – MAIN FEATURES

- Online technology with IGBT components in inverter and rectifier. With PWM
- Anti-surge suppression circuitries based on MOV (metal oxide varistor)
- EMI filtering system
- 100% compatible with power generators

### OPTIMA-33 10K / 20K / 30K - 400/230V

UPS 3 phases IN & 3 phases OUT for 400/230V systems. Usually this kind of UPS include electronic and internal batteries in same UPS cabinet.

### OPTIMA-33 10K / 20K / 30K - 208/120V

UPS 3 phases IN & 3 phases OUT for 208/120V systems. It is based on 400/230V model but including internal transformers to adjust external voltage values to internal working values.

UPS cabinet includes all electronic and I/O transformers. Batteries are located in dedicated external battery cabinet.

### EXBATT BATTERY CABINETS

If external batteries are required for 230/120V models or for extending runtime, EXBATT external batteries can be connected directly to the UPS.

#### **EXBATT-33-T10K:**

EXBATT for OPTIMA-33 10K. Includes 20 batteries 12V/9AH with DC breaker 50Amps.  
DC voltage: 240Vdc (nominal).

#### **EXBATT-33-T20K:**

EXBATT for OPTIMA-33 20K. Includes 40 batteries 12V/9AH with DC breaker 100Amps.  
DC voltage: 240Vdc (nominal).

#### **EXBATT-33-T30K:**

EXBATT for EPRO-33 30K. Includes 60 batteries 12V/9AH with DC breaker 150Amps.  
DC voltage: 240Vdc (nominal).

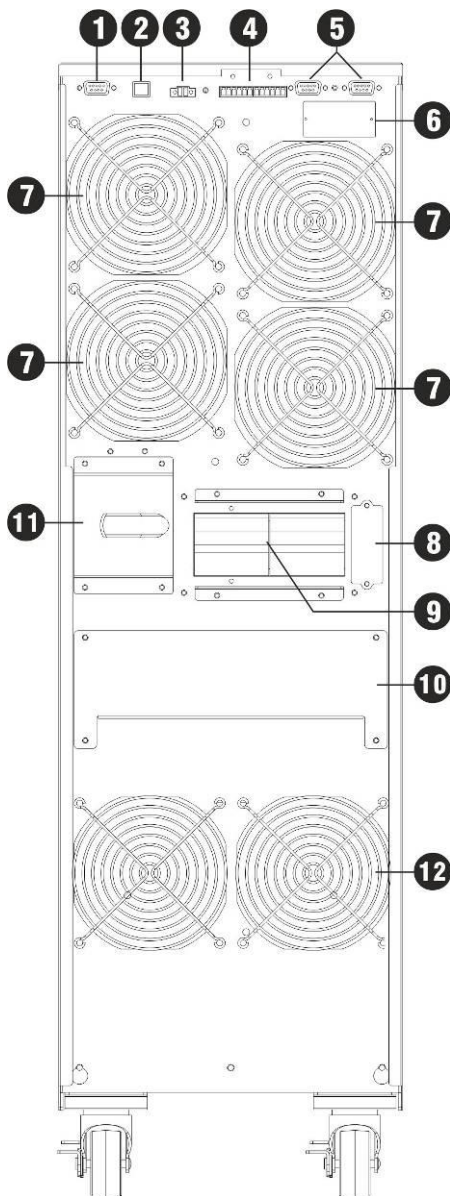
### **WARNING**

**External battery packs for OPTIMA-33 models could be not compatible with some other OPTIMA UPS models. Make sure you will connect compatible external battery pack to your UPS to avoid permanent damages not covered by warranty.**

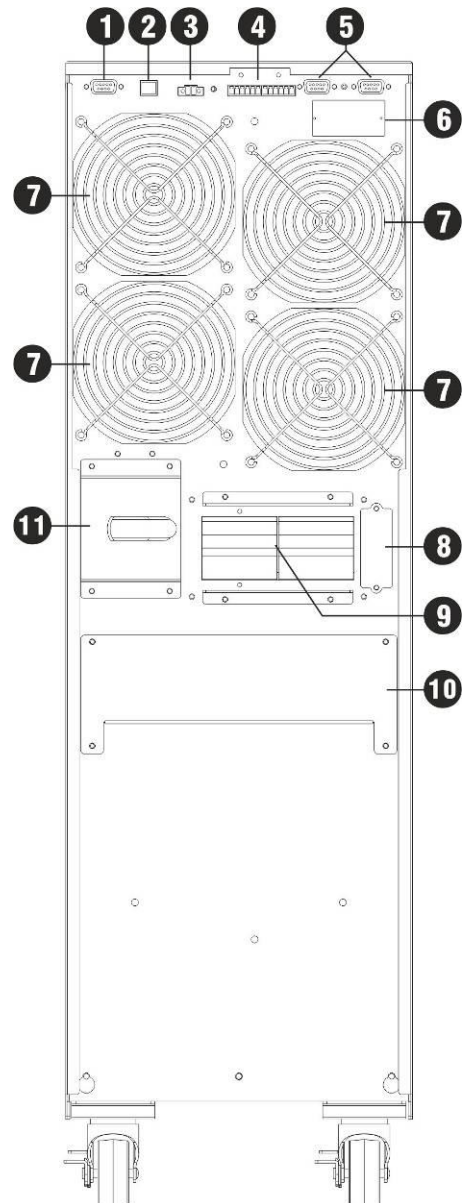
**REAR PANEL**

1.- RS232	7.- FAN for power stage / Ventilación Forzada etapa de potencia
2.- USB	8.- EXBATT connector / Conector Baterías Externas
3.- EPO (Emergency Stop / Parada Emergencia)	9.- AC Input Breaker / Breaker de Entrada AC
4.- Share Current (for parallel UPS / para UPS paralelas)	10.- Terminal block cover / Tapa Regleta Conexiones
5.- Parallel Port (for parallel UPS / para UPS paralelas)	11.- MBS (Bypass Switch / Interruptor Bypass)
6.- Smart port / Puerto Inteligente	12.- FAN for TX (Ventilación del transformador)

**MODEL: 208 / 120 VAC**



**MODEL: 400 / 230 VAC**



**3.- UPS INSTALLATION: SITE PLANNING****SAFETY INSTRUCTIONS**

**WARNING:** Before revising this section you must read and understand very well section 1 of this manual: “GENERAL SAFETY INSTRUCTIONS”.

**WARNINGS, RECOMMENDATIONS AND LIABILITY LIMITATION**

**REACH AND LIABILITY LIMITATION:** The preparation of the site, wiring and all protection devices must be supplied by end user and it will not be responsibility neither the UPS distributor nor the UPS technician in charge of the start-up.

The place will be conditioned by end user or electrical contractor and must fulfill with local normative and directives and UPS technical requirements.

This manual describes minimal conditions and technical requirements with which the site must accomplish.

Directives and requirements described in this manual, do not pretend to substitute in any way local electrical directives or normative.

In some cases, local directives or regulations might be more exigent than UPS technical requirements described by this manual. In that case end user electrical contractor must be sure to comply with all related local electrical regulations and directives.

**WARNING:** Power lines must be protected by protection devices against over current (breakers) or leak currents with capacity and technology appropriate to effectively accomplish its function. Moreover, installation grounding must be correct.

**WARNING:** Install the UPS in well ventilated locations and leave room enough between UPS and close objects and structures

**WARNING:** Do not connect to UPS equipments or devices that exceed its capacity, this would overload the UPS.

**WARNING:** This product has been designed to be used indoors protected from water, direct sun light, dust and extreme temperature.

**WARNING:** Do not put any object on the UPS; do not apply any force over UPS. Do not cover UPS ventilation.

**WARNING:** This UPS must be connected to appropriate electrical service according to selected model. Technical specs sticker in the UPS shows the UPS power ratings. DO NOT connect this UPS to any of its own power outlets, this could damage the unit permanently.

**WARNING:** Do not connect AC motor based equipments without a careful sizing of the UPS based on inrush current instead of average current. Inrush current typical of motor based system could overload this UPS.

## **SITE INSPECTION AND INSTALLATION CONDITIONS**

---

### **REGULATIONS AND LEGAL DIRECTIVES**

It is necessary to check that installation site, wiring and power protection in the installation supplied by end user, fulfill technical parameters required by UPS.

A particular installation might accomplish with UPS requirements but not with local directives and regulations.

The end user and/or electrical contractor will be responsible of watching for complying with electrical regulations and normative during electrical installation managed by end user.

Inspection performed by installation technician is not intended to confirm regulations and directives accomplishing but only with technical needs for optimal UPS operation.

### **SITE INSPECTION**

- During transport of this UPS from a cold place to a warmer and more humid one, some condensation could be generated. Leave the UPS for at least 2 hours to climate to new installation site.
- Do not install the UPS outdoors or near water sources nor in wet environment
- Do not install the UPS in sites exposed to sun light or heat sources. Temperature at operation site should never rise over 35 °C. Batteries' life shortens over 25 °C.
- Installation site must be dry, fresh, free of dust, fibers and any other objects (conductors or not) suspended in the air that could get into the UPS thru the ventilation system (Fan).
- Do not block UPS ventilations

### **UPS INPUT AND OUTPUT POWER LINES PROTECTION**

#### **AC LINES PROTECTIONS DEVICES:**

All UPS Inputs and outputs must be protected by circuit breakers and current leak protections. Protection capacity and type must fulfill local regulations as well as directives from this manual. Grounding must be according to local directives as well.

#### **DC PROTECTIONS DEVICES:**

For Ex models (with external batteries) there must be also DC Circuit Breakers between UPS and battery bank.

Some Models include a DC breaker on the rear panel for external battery pack protection; otherwise an external DC Circuit breaker must be installed.

### **MATERIALS AND ELECTRICAL DEVICES**

**WARNING:** Verify that all electrical lines involved in installation are open circuits and free of dangerous voltages before starting inspection tasks. All switches related to these electrical lines must be in “**OFF**” position before starting UPS installation. After disconnecting power from electrical lines involved in installation, check again with a digital voltmeter that are free of dangerous voltages.

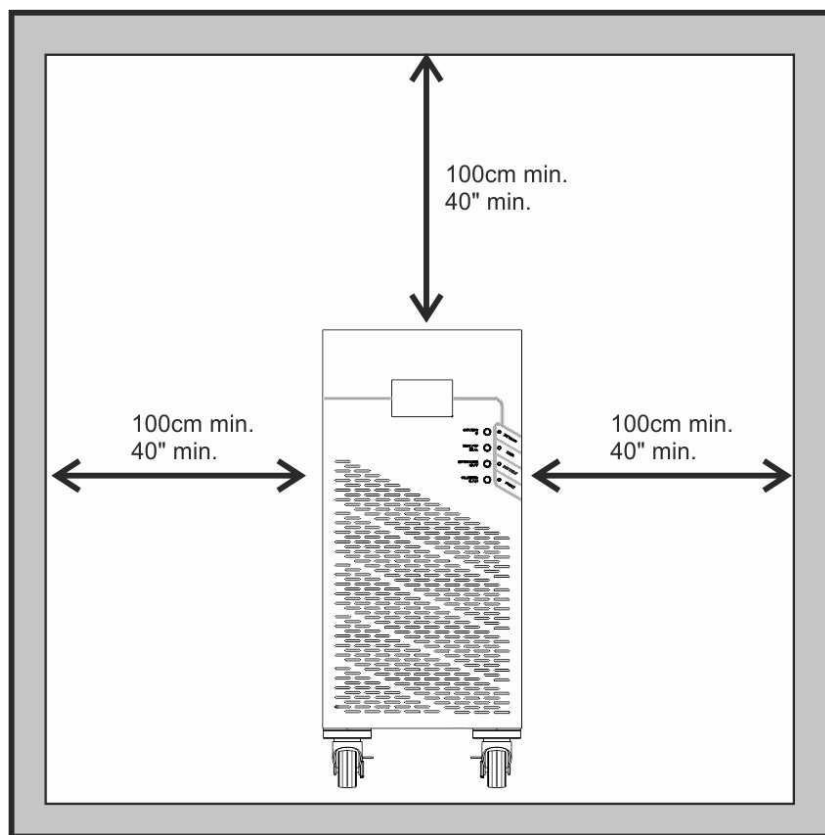
**IMPORTANT:** Warning label must be placed on primary involved circuit breakers to alert there are maintenance personnel working on these circuits to avoid accidental actuation on involved breakers.



## **TOWER UPS INSTALLATION**

### **SITE CONSIDERATIONS**

- \* This product has been designed to be used indoors, protected from water, direct sun light, dust and extreme temperature.
- \* Install the UPS in well ventilated location or air conditioned room. Temperature must be always in acceptable range according to technical specifications table of this manual. It is strongly recommendable controlled room temperature between 21°C to 24°C for longer battery and UPS life.
- \* There must be minimum 1 meter free room distance between UPS and any wall or object. It will allow better ventilation and it will allow service UPS when required.
- \* Do not put any object on the UPS; do not apply any force over UPS. Do not cover UPS ventilation.



### **ELECTRICAL REQUIREMENTS (MANDATORY)**

- \* All Power lines must be protected by magneto-thermal protection devices against over current (breakers) with capacity and technology appropriate to effectively accomplish its function as indicated in this manual. Moreover, installation grounding must be correct.
- \* This UPS must be connected to appropriate electrical service according to selected model. Technical specs sticker in the UPS shows the UPS power ratings. DO NOT connect this UPS to any of its own power outlets, this could damage the unit permanently.
- \* If external battery cabinets are connected to UPS, it is necessary to install one DC breaker between UPS and each external battery cabinet. Original External Battery cabinets normally include its own input breaker.

### **LEAK CURRENT PROTECTION**

In many countries, now a day, it is legally required to install protections against current leakage to protect human beings in cases of leaks or discharges to ground. It is responsibility of the end user and/or electrical contractor selecting and including these protection devices in the electrical circuit of the UPS.

**CIRCUIT BREAKERS AND WIRING SELECTION**

Breakers and Gauge of the wires used in the installation must be rated to drive current values in Amps as indicated in below tables.  
NOTE every country has its local electrical requirements and regulations. If local electrical regulations require higher rates than suggested values in this section, please follow local regulations.

<b>400/230VAC</b>	<b>INPUT</b>	<b>OUTPUT</b>	<b>EXT. BATT</b>
<b>MODEL</b>	<b>BREAKER &amp; WIRING</b>	<b>BREAKER &amp; WIRING</b>	<b>BREAKER &amp; WIRING</b>
<b>10KVA (400/230VAC)</b>	<b>Breaker:</b> 32A AC (Curve D) <b>Max. Nominal Current (Ph-N):</b> - 19A in normal mode (@200V) <b>Wiring (min. recommended size):</b> * Phase: 10AWG (6 mm2) * Neutral: 8AWG (10 mm2) * Ground: 8AWG (10 mm2)	<b>Breaker:</b> 32A AC (Curve D) <b>Max. Nominal Current (Ph-N):</b> - 15A in normal mode (@220V) <b>Wiring (min. recommended size):</b> * Phase: 10AWG (6 mm2) * Neutral: 8AWG (10 mm2) * Ground: 8AWG (10 mm2)	<b>Breaker:</b> 50Amps DC (Curve C)  <b>Wiring (min. recommended size):</b> * 8 AWG (10mm2)
<b>20KVA (400/230VAC)</b>	<b>Breaker:</b> 50 Amps AC (Curve D) <b>Max. Nominal Current (Ph-N):</b> - 38A in normal mode (@200V) <b>Wiring (min. recommended size):</b> * Phase: 8 AWG (10 mm2) * Neutral: 6 AWG (16 mm2) * Ground: 6 AWG (16 mm2)	<b>Breaker:</b> 50 Amps AC (Curve D) <b>Max.</b> <b>Nominal Current (Ph-N):</b> - 30A in normal mode (@220V) <b>Wiring (min. recommended size):</b> * Phase: 8 AWG (10 mm2) * Neutral: 6 AWG (16 mm2) * Ground: 6 AWG (16 mm2)	<b>Breaker:</b> 100Amps DC (Curve C)  <b>Wiring (min. recommended size):</b> * 6 AWG (16mm2)
<b>30KVA (400/230VAC)</b>	<b>Breaker:</b> 63 Amps AC (Curve D) <b>Max. Nominal Current (Ph-N):</b> - 56A in normal mode (@200V) <b>Wiring (min. recommended size):</b> * Phase: 8 AWG (10 mm2) * Neutral: 6 AWG (16 mm2) * Ground: 6 AWG (16 mm2)	<b>Breaker:</b> 63 Amps AC (Curve D) <b>Max.</b> <b>Nominal Current (Ph-N):</b> - 45A in normal mode (@220V) <b>Wiring (min. recommended size):</b> * Phase: 8 AWG (10 mm2) * Neutral: 6 AWG (16 mm2) * Ground: 6 AWG (16 mm2)	<b>Breaker:</b> 150Amps DC (Curve C)  <b>Wiring (min. recommended size):</b> * 3 AWG (35mm2)

Recommended cable size according to 1999 NEC (301-17) based on 30°C air ambient temperature for single cable.


**WARNING:**

Above wiring and breakers rates are only a suggestion. The wire size is strongly affected by diverse factors such as: Operation temperature, wire length, type of wire, quantity of conductors and kind of installation. Electrical contractor must assure an appropriate selection for wire and protection devices sizing for complying with local regulations for electrical installations. Wiring colors must be selected according to local directives and regulations

<b>208/120VAC</b>	<b>INPUT</b>	<b>OUTPUT</b>	<b>EXT. BATT</b>
<b>10KVA (208/120VAC)</b>	<b>Breaker:</b> 63 Amps AC (Curve D) <b>Max. Nominal Current (Ph-N):</b> - 38A in normal mode (@100V) <b>Wiring (min. recommended size):</b> Phase: 8 AWG (10 mm <sup>2</sup> ) Neutral: 6 AWG (16 mm <sup>2</sup> ) Ground: 6 AWG (16 mm <sup>2</sup> )	<b>Breaker:</b> 63 Amps AC (Curve D) <b>Max. Nominal Current (Ph-N):</b> - 30A in normal mode (@110V) <b>Wiring (min. recommended size):</b> Phase: 8 AWG (10 mm <sup>2</sup> ) Neutral: 6 AWG (16 mm <sup>2</sup> ) Ground: 6 AWG (16 mm <sup>2</sup> )	<b>Breaker:</b> 50 Amps DC (Curve C)  <b>Wiring (min. recommended size):</b> 8 AWG (10mm <sup>2</sup> )
<b>20KVA (208/120VAC)</b>	<b>Breaker:</b> 80 Amps AC (Curve D) <b>Max. Nominal Current (Ph-N):</b> - 75A in normal mode (@100V) <b>Wiring (min. recommended size):</b> Phase: 6 AWG (16 mm <sup>2</sup> ) Neutral: 4 AWG (25 mm <sup>2</sup> ) Ground: 4 AWG (25 mm <sup>2</sup> )	<b>Breaker:</b> 80 Amps AC (Curve D) <b>Max. Nominal Current (Ph-N):</b> - 60A in normal mode (@110V) <b>Wiring (min. recommended size):</b> Phase: 6 AWG (16 mm <sup>2</sup> ) Neutral: 4 AWG (25 mm <sup>2</sup> ) Ground: 4 AWG (25 mm <sup>2</sup> )	<b>Breaker:</b> 100Amps DC (Curve C)  <b>Wiring (min. recommended size):</b> * 6 AWG (16mm <sup>2</sup> )
<b>30KVA (208/120VAC)</b>	<b>Breaker:</b> 125 Amps AC (Curve D) <b>Max. Nominal Current (Ph-N):</b> - 111A in normal mode (@100V) <b>Wiring (min. recommended size):</b> Phase: 3 AWG (35 mm <sup>2</sup> ) Neutral: 2 AWG (35 mm <sup>2</sup> ) Ground: 2 AWG (35 mm <sup>2</sup> )	<b>Breaker:</b> 125 Amps AC (Curve D) <b>Max.</b> <b>Nominal Current (Ph-N):</b> - 90A in normal mode (@110V) <b>Wiring (min. recommended size):</b> Phase: 3 AWG (35 mm <sup>2</sup> ) Neutral: 2 AWG (35 mm <sup>2</sup> ) Ground: 2 AWG (35 mm <sup>2</sup> )	<b>Breaker:</b> 150Amps DC (Curve C)  <b>Wiring (min. recommended size):</b> * 3 AWG (35mm <sup>2</sup> )

Recommended cable size according to 1999 NEC (301-17) based on 30°C air ambient temperature for single cable.



**WARNING:**

Above wiring and breakers rates are only a suggestion. The wire size is strongly affected by diverse factors such as: Operation temperature, wire length, type of wire, quantity of conductors and kind of installation. Electrical contractor must assure an appropriate selection for wire and protection devices sizing for complying with local regulations for electrical installations. Wiring colors must be selected according to local directives and regulations

**4.- UPS INSTALLATION: SINGLE UPS - TERMINAL BLOCK**

**AC LINES CONNECTION PROCEDURE**



- Make sure the UPS is Off before starting the installation.
- Remember to check all wires to be connected are not powered (including external batteries).

**UPS terminal block preparation**

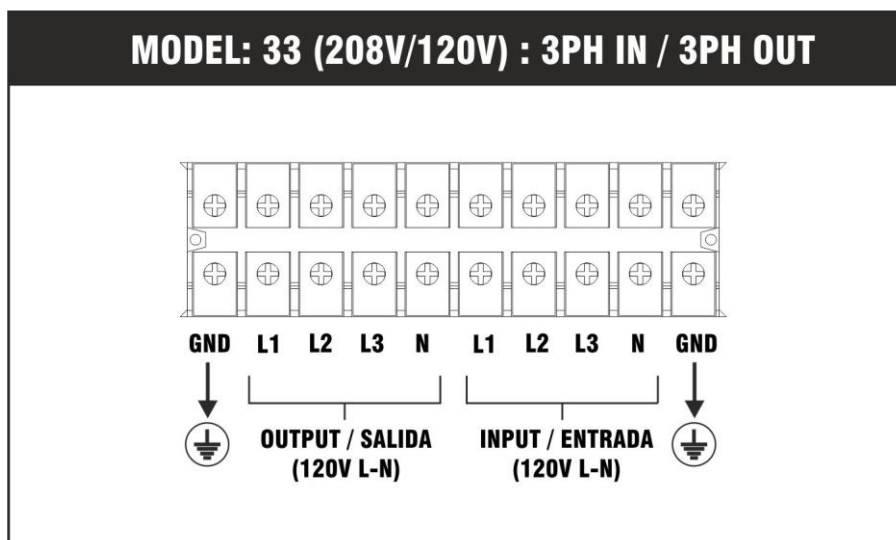
Remove cover of terminal block at the UPS rear panel.

UPS Input wires must come from electric panel board and they must be protected by a circuit breaker protection device.

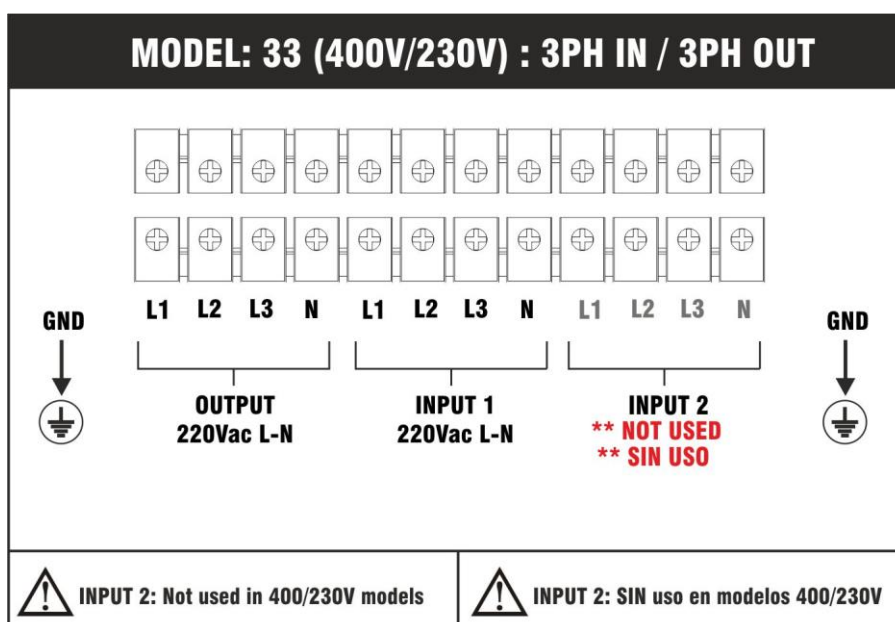
Connect input and output ground wires to the UPS chassis or terminal block. Ground wires must be FIRST to be connected and LAST to be disconnected. Connect UPS input and output wires according to your UPS model as described in following figures.

**IMPORTANT NOTE:** If terminal block information printed on rear panel of the UPS is different to information given in this manual, please follow terminal block information printed on UPS.

**OPTIMA-33 208/120VAC**



**OPTIMA-33 400/230VAC**



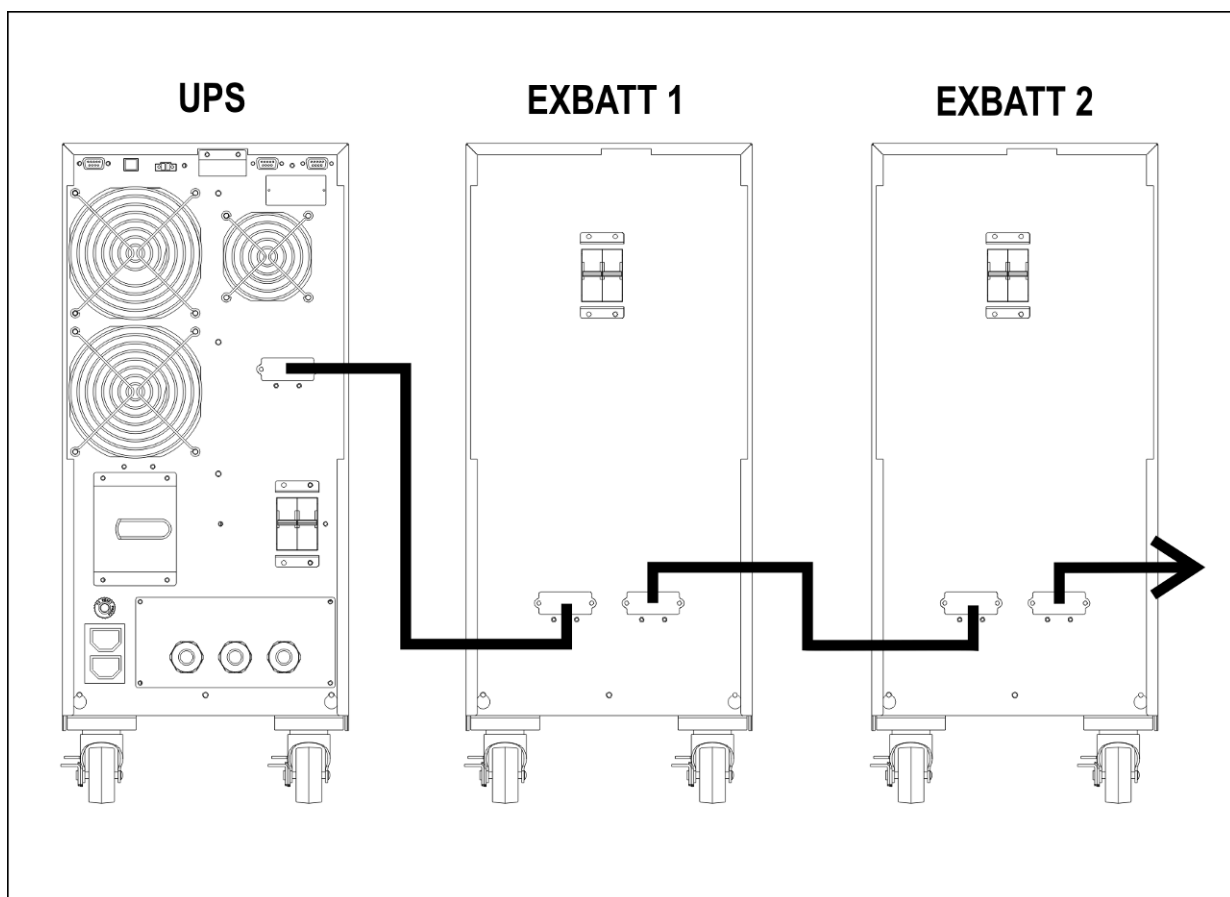
**EXTERNAL BATTERY CABINETS – CONNECTION PROCEDURE**

**UPS Tower type**

**WARNING**

Make sure EXBATT model to be connected is compatible with UPS model. For OPTIMA-33 models, battery pack voltage is 240Vdc. Measure and verify DC voltage supplied by battery pack before making connections.

- 1.- Check all DC breakers are in OFF position
- 2.- Remove all DC connector covers in UPS and EXBATT cabinets
- 3.- Using appropriate cable (supplied with the EXBATT) connect UPS with EXBATT 1. In case of more than 1 EXBATT connect EXBATT 1 with EXBATT 2 and so on until last EXBATT.
- 4.- Activate DC breakers one by one in EXBATT cabinets to connect EXBATT batteries with internal UPS Main batteries.



## 5.- UPS INSTALLATION: PARALLEL UPS - TERMINAL BLOCK

### GENERAL COMMENTS FOR PARALLEL SYSTEMS

- \* Parallel Installation allow up to 3 units in parallel.
- \* All units must have similar control board firmware version. If all UPS belong to same manufacturing batch, firmware will be the same. If units belong to different manufacturing batches, please contact your distributor to ask about compatibility to connect in parallel.
- \* All units in parallel must be configured with same parameters.
- \* Units to work in parallel must be connected as indicated in this section.
- \* Parallel system must be configured and started up according to instructions given dedicated section of this manual.
- \* Any mistake in connection, configuration or starting up procedure could produce permanent damage UPS

### PARALLEL UPS CONNECTION



- Make sure the UPS is Off before starting the installation
- Remember to check all wires to be connected (including external batteries) are not powered before manipulating them.

### UPS TERMINAL BLOCK PREPARATION

Remove cover of terminal block at the UPS rear panel, identified as 10 in rear panel section of this manual

### UPS INPUT AND OUTPUT CONNECTIONS

Connect input and output ground wires to proper place on the UPS chassis on both sides of terminal blocks. Ground wires must be FIRST to be connected and LAST to be disconnected. Refer to below figure.

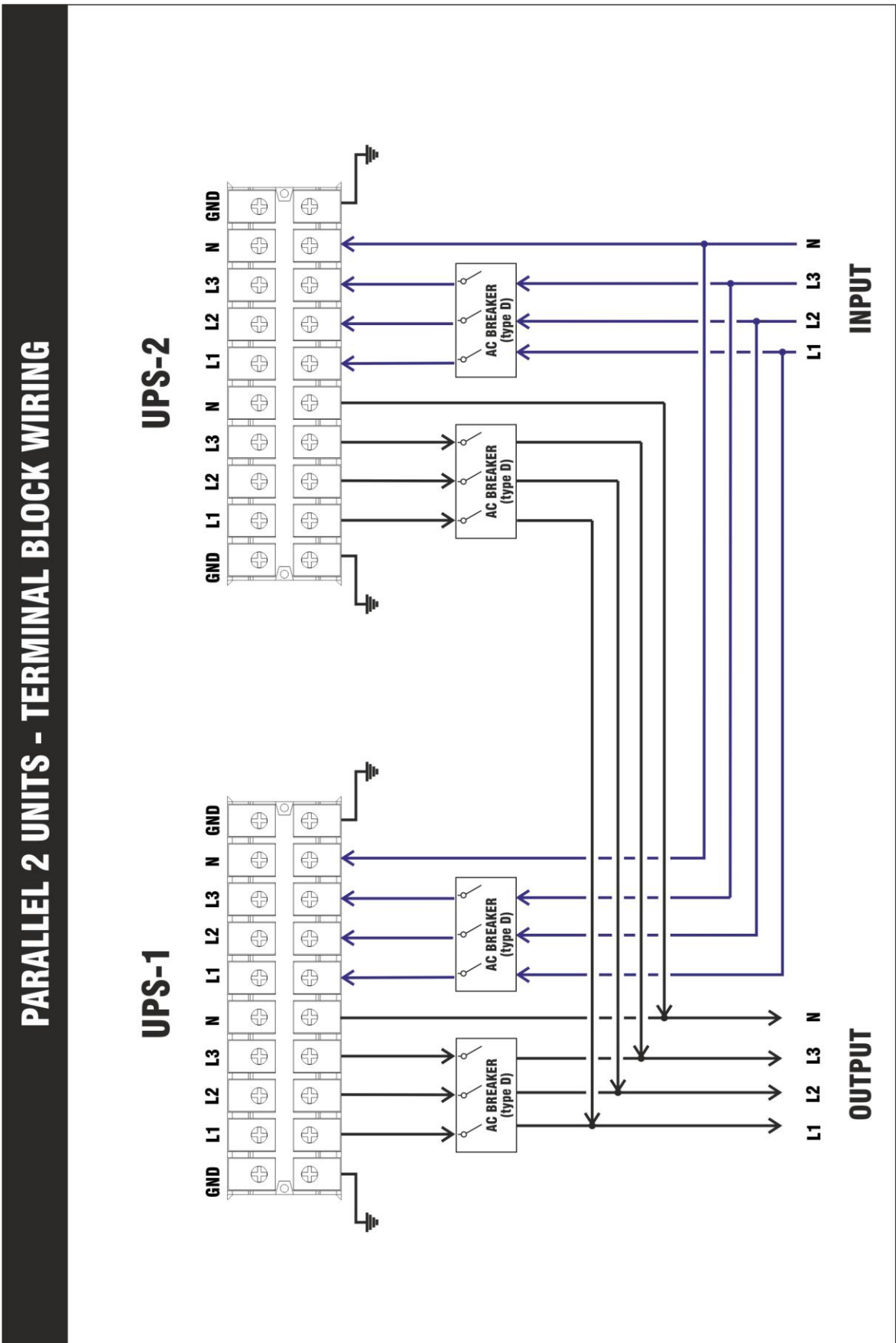
- Grounding Wires: Connect AC Input and Output ground of both UPS according to figures.
- AC Input Wires: AC Input wires must come from individual electrical circuit breakers on electrical panel board before being connected to UPS terminal block.
- AC Output Wires: AC output wires must be connected directly to external circuit breakers of bigger capacity.
- If UPS is EX model, external battery banks must be connected to dedicated connector located in rear panel of UPS.
- Control Cables for Parallel Connection: Connect Parallel Cable and shared current according to figures.



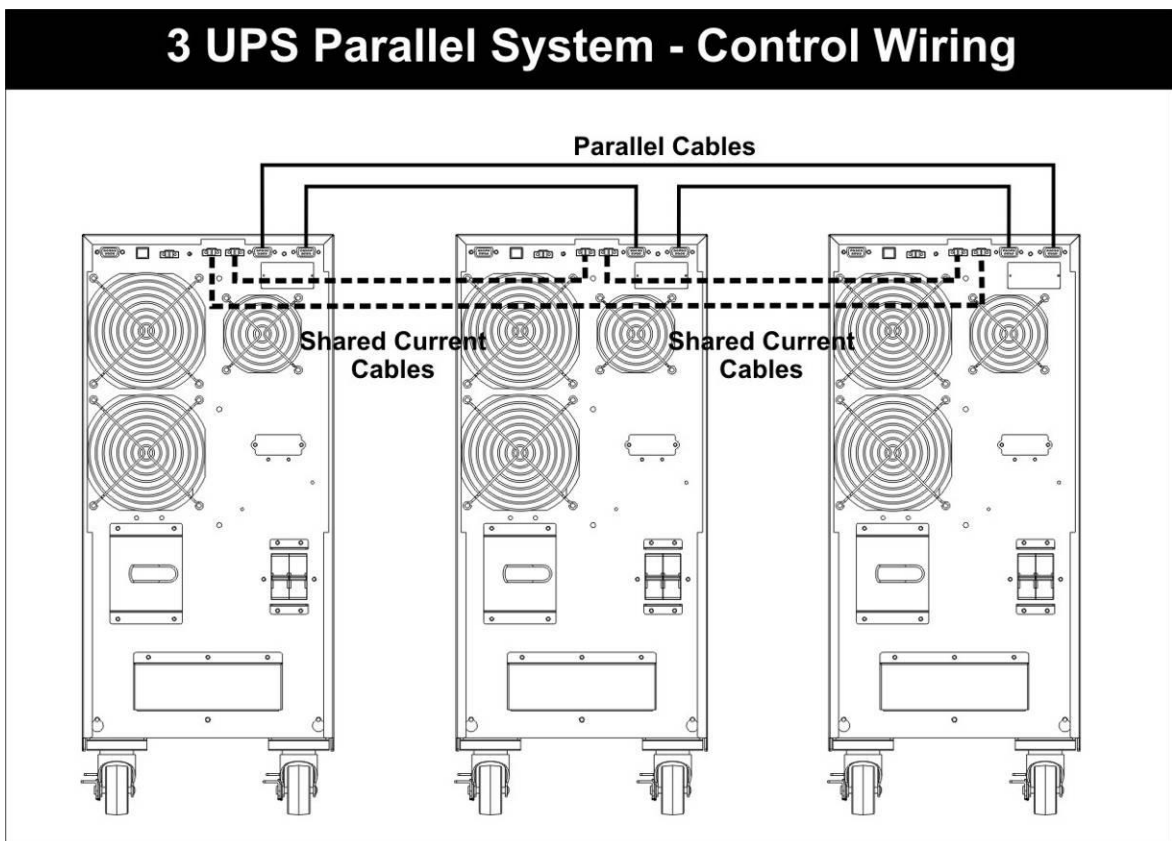
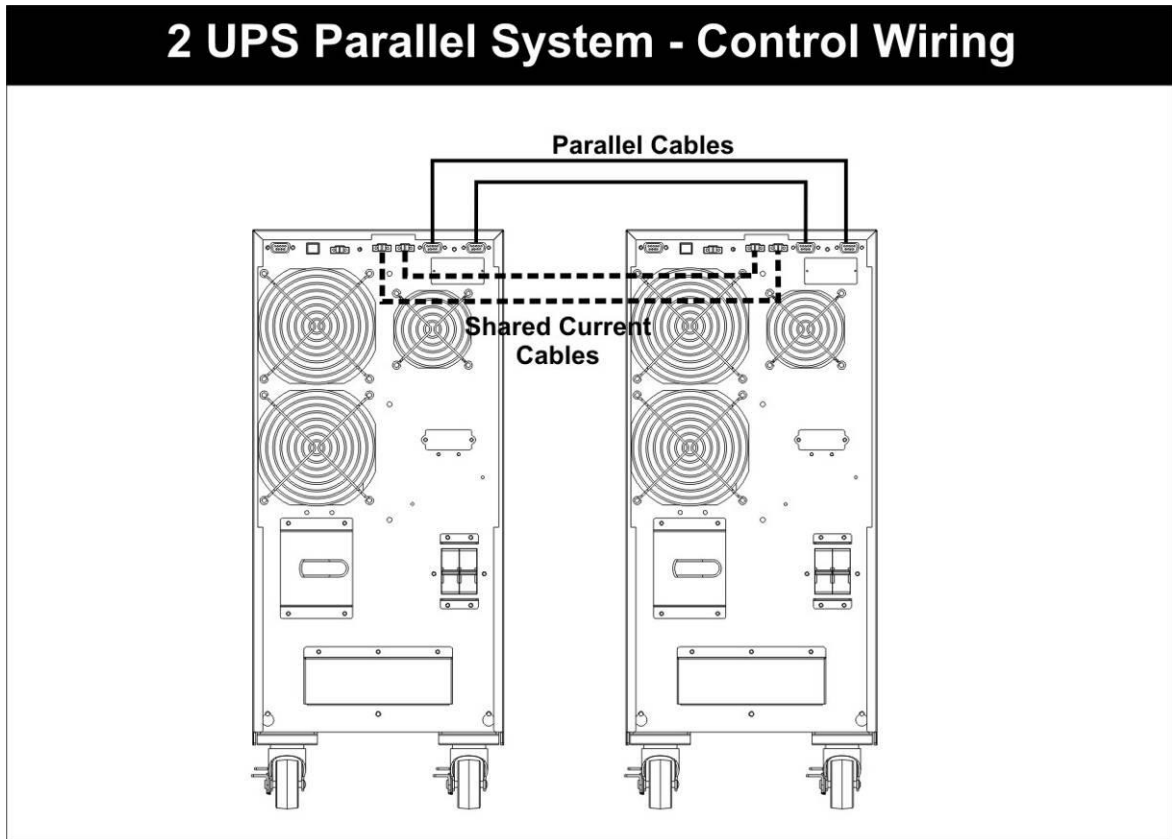
#### **WARNING – EXTERNAL BATTERIES:**

If UPS to be connected in parallel have external batteries it is mandatory each UPS counts with its own battery pack. Parallel connection cannot be performed if only one of two (or two or three) UPS have external batteries. Permanent damages will be produced in UPS if this warning is not followed.

**PARALLEL - TERMINAL BLOCK WIRING**



**PARALLEL - CONTROL CABLES**





## 6.- START-UP: SINGLE UPS

### INSPECTION BEFORE START UP

1. Make sure all wires are tightly connected to terminal block. Any loose connection will produce overheating, failures and damage to UPS.
2. Make sure all instructions of sections 3 and 4 have been performed correctly.
3. Put the terminal block cover back in its position to avoid access to wiring.
4. Check EPO connections.
  - EPO Port closed (Wired): EPO function disabled
  - EPO port connected to an emergency switch: EPO function available by activation of Emergency Switch; which must be "Normally Closed" type in order to guarantee that UPS will shut down when circuit opens.
5. Check Maintenance Bypass Switch (MBS) located in UPS rear panel is in UPS position and its cover is duly installed.
6. Make sure all external protection devices in input and output lines are in open (OFF) position.

### SINGLE UPS - START UP PROCEDURE

1. Make sure all equipments connected to UPS are off
2. Power AC input at electrical panel board by setting input AC Lines Circuit Breaker to ON
3. Put Battery Bank breaker to ON (Only for Ex Models, If using external battery pack)
4. Put AC INPUT Breaker to ON in UPS rear panel.
5. LCD in front panel starts to show bypass mode. UPS Outputs are powered although UPS is off because it is on By-Pass mode. At this moment output power is being supplied by AC Input Power Line.
6. Start up the UPS by pressing On push button in front panel until beep is heard and ON message displayed on top of the LCD.
7. Few seconds after, the UPS leaves By-Pass mode to enter in Normal Online Mode, also known as "AC Mode"
8. Power on sequentially each equipment connected to UPS output. The front panel LCD should show the load increase as equipments start.
9. Once all equipments are on, the total power consumption (load) should not exceed UPS capacity.
10. At this moment UPS working under NORMAL AC-MODE and the system is supplied by UPS.

**NOTE 1:** If any error or warning message is indicated in LCD please revise Troubleshooting section of this manual.

**NOTE 2:** UPS batteries maybe are not fully charged. UPS could require about 4 to 6 hours to recharge batteries up to 100% of their capacity.

## **7.- START-UP: PARALLEL UPS**

### **REQUIREMENTS FOR PARALLEL SYSTEM**

**WARNING:** Before starting up this parallel UPS system is mandatory to comply with all below requirements.

- 1.- Maximum quantity of UPS to be connected in parallel is 3. Do not try to connect more than 3 units in parallel.
- 2.- All UPS to be connected in parallel system must be same model with same firmware version. Please ask your distributor to confirm firmware is the same in case of doubts. UPS belonging to same manufacturing batch have same firmware version.
- 3.- UPS configuration (configuration parameters of LCD menu) must be the same for all UPS.
- 4.- MBS (Maintenance Bypass Switch) located in all rear panels must be in "UPS" position and switch covers must be properly installed.
- 5.- In case of using external battery packs, each UPS must have same external battery packs quantity and type.
- 6.- All control parallel cables (parallel cables and current share cables) must be properly connected in UPS rear panels as indicated in section 5 of this manual.
- 7.- Make sure total available capacity (in Watts) of all UPS to be connected in parallel is higher than load to be connected to UPS system. It is recommendable total UPS power is at least 25% higher to total load. If UPS system will work as n+1 redundant system, make sure total UPS capacity after removing one UPS is higher than maximum load to be connected. If not remaining UPS will not be able to support connected load when one of the units was removed.

### **INSPECTION BEFORE START UP**

1. Make sure all wires are tightly connected to terminal block. Any loose connection will produce overheating, failures and damage to UPS.
2. Make sure all instructions of sections 3 and 5 have been performed correctly.
3. Put the terminal block cover back in its position to avoid access to wiring
4. Check EPO connections.
  - EPO Port closed (Wired): EPO function disabled
  - EPO port connected to an emergency switch: EPO function available by activation of Emergency Switch; which must be "Normally Closed" type in order to guarantee that UPS will shut down when circuit opens.
5. Check Maintenance Bypass Switch (MBS) located in UPS rear panel is in UPS position and its cover is duly installed.
6. Make sure all external protection devices in input and output lines are in open (OFF) position.
7. Check control parallel cables are connected according to section 5 of this manual.

## **START UP FOR PARALLEL UPS SYSTEM**

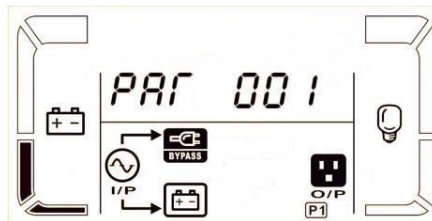
**WARNING:** Make sure all requirements and previous inspection have been revised and complied before initiating start up procedure. If not please do not try to continue with start-up procedure.

- 1.- Make sure all equipments to be protected and connected to UPS output are in OFF condition.
- 2.- Check AC input breaker located in UPS rear panels is in OFF position in all UPS of the system.
- 3.- Power on external main AC input in electrical panel. Set to ON position all external AC input breakers.
- 4.- If UPS are using external battery packs, set to ON all DC breakers to connect external DC packs to UPS.
- 5.- For UPS No. 1: Set to "ON" AC input breaker located in rear panel of UPS No. 1. Wait until UPS No.1 completes auto-checking and Bypass LED lights continuously.
- 6.- For UPS No. 2: Set to "ON" AC input breaker located in rear panel of UPS No. 2. Wait until UPS No.2 completes auto-checking and Bypass LED lights continuously.
- 7.-In case of having 3 UPS in the system, proceed in similar manner with UPS No. 3.

**IMPORTANT:** AC input breakers activation must be done in one by one and not at same time. First for UPS No. 1, then for UPS No. 2 and finally for UPS No. 3 (if you have a parallel system with 3 UPS). If AC input breakers are activated all at same time, warning message "3F" could be activated. If it occurs, reinitiate procedure sequentially. Warning 3F message must be previously reset according to warning and error section in this manual

8.- When rear panel AC breaker is set to "ON", This UPS recognizes all other UPS previously powered ON in the parallel system and will get its own parallel identification as PAR 00X, where X is the position according to power on sequence. PAR 001 for 1st UPS powered on, PAR 002 for 2nd and PAR 003 for 3rd UPS.

This message is only indicated in UPS manufactured after Dec-2011.



9.- At this moment all UPS LCDs must turn on to indicate internal circuitry in UPS is been powered.

\*\* If bypass mode is allowed, all UPS will go to bypass mode.

\*\* If bypass mode is not allowed by configuration, all UPS will go to a kind of stand-by mode with outputs open and powered off waiting until ON command is selected in UPS front panel.

10.- At this moment configuration menu in each UPS LCD must be revised to select desired configuration. It is mandatory to use same configuration in all configuration parameters for all UPS of the system.

11.- Once configuration has been selected and verified, all UPS can be started up by selecting "ON" push button in front panel. Please press "ON" push button for each UPS. One long "beep" will be generated. "ON" message will be displayed on top side of LCD.

12.- All UPS will go to NORMAL Online mode at same time.

13.- Before setting to "ON" external output breakers please revise AC voltage output on each UPS.

\*\* Please measure AC output voltage using a digital multi-meter and confirm all output voltages are similar. Maximum acceptable deviation should be 3Vac or lower. Typically 1.5Vac.

\*\* If difference between output voltage values is higher than 3Vac, we suggest to adjust them by function 15 (for inverter output L1), function 16 (for inverter output L2) and function 17 (for inverter output L3). You can reduce (Sub) or increase (Add) voltage output voltage for any of 3 inverters in each UPS as required.



14.- If AC output voltages are similar (lower than 3Vac), please set to "ON" external output breakers for all UPS progressively. Start with UPS No 1, then UPS No 2, etc. After that, all UPS outputs are connected in parallel.

15. Check to confirm there are no error or alarm messages on LCDs. At this moment all UPS are working in NORMAL Online mode and connected in parallel.

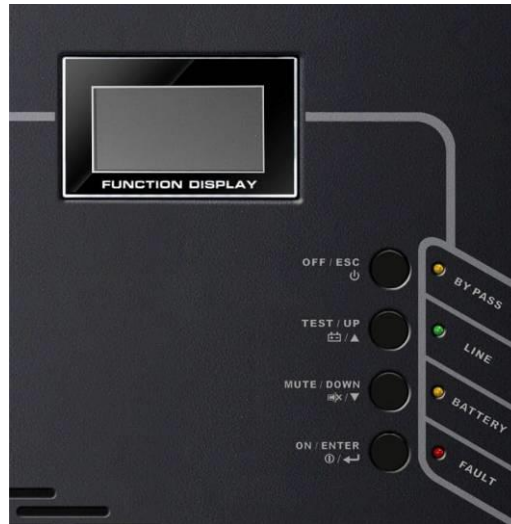
16.- It is time to power on equipments connected to UPS output. Power on progressively one by one. Check on UPS LCDs how power output rises meanwhile equipments are powered on.

\*\* Once all output load is connected check power output is below 100%.

\*\* At this moment, UPS parallel system is powering your system in NORMAL Online mode.

## 8.- OPERATION INTERFACE

### UPS FRONT PANEL: PUSH BUTTON



**TOWER FRONT PANEL**

#### **ON / ENTER**

**POWER ON** : Keep selected during 1 second to power UPS ON.

**ENTER** : It Works as "ENTER" or confirmation function when LCD is in configuration menu mode.

#### **OFF / ESCAPE**

**POWER OFF** : Keep selected to turn UPS OFF.

**ESCAPE** : It Works as ESCAPE key when LCD is in configuration menu mode.

#### **TEST / UP**

**BATTERY TEST** : When UPS is in normal mode by selecting TEST key UPS enters into battery test mode during 10 seconds.

**UP** : It Works as UP key when LCD is in configuration menu mode.

#### **MUTE / DOWN**

**ALARM MUTE** : It mutes alarm beep in progress.

**DOWN** : It Works as DOWN key when LCD is in configuration menu mode,

#### **TEST / UP** + **MUTE / DOWN** - **Simultaneous Activation**

**CONFIGURATION MODE** : UPS enters into configuration menu when these 2 keys are activated at same time during 1 second.

**UPS FRONT PANEL: LED INDICATOR LIGHTS**

There are 4 LED indication lights in front panel, located below LCD. These 4 LEDs describe UPS condition as follow:

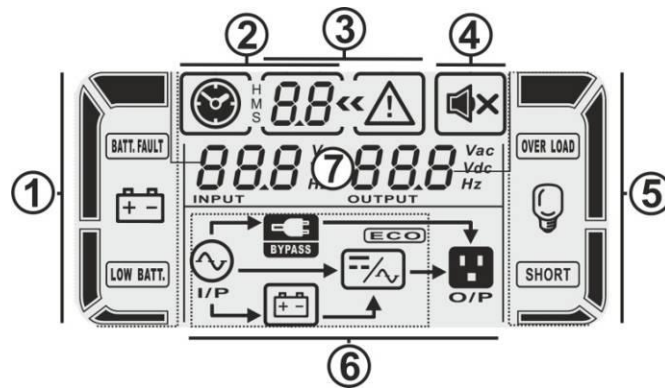
MODE	Bypass	Line	Battery	Fault
UPS is in Auto-check mode during start-up.	●	●	●	●
BYPASS Mode	●	○	○	○
NORMAL Mode	○	●	○	○
BATTERY Mode	○	○	●	○
BATTERY TEST in progress	●	●	●	○
ECO Mode Activated	●	●	○	○
UPS in Failure	○	○	○	●

● LED = ON / ○ LED = OFF

## UPS FRONT PANEL: LCD

This UPS has a sophisticated LCD able to display all important information related to input line, UPS status and values, operation mode and error and alarm messages. It is a powerful information tool to know what is happening at any moment.

LCD is also the configuration interface for all configurable parameters.



- 1.- BATTERY INFORMATION:** In this section is displayed battery charging level and battery alarms/error icons.
- 2.- ELAPSED TIMER:** When UPS switches to battery mode, elapsed time during battery mode is displayed in Hours/Minutes/Seconds.
- 3.- ERROR / ALARM CODE:** In case of alarm or error, 2 digits code is displayed in this section to describe the kind of error or alarm. Revise error and alarm codes tables in this manual.
- 4.- BEEP STATUS:** It shows if audible alarm buzzer is active or muted.
- 5.- LOAD INFORMATION:** In this section is displayed load value connected to UPS by 4 segments displays: (0-25%), (25%-50%), (50%-75%) and (75%-100%). It also shows error and alarm icons related to UPS output.
- 6.- UPS MODE:** All possible UPS modes are indicated by this section in graphic way.
- 7.- INPUT / OUTPUT VALUES:** Input and output voltage and frequency values can be monitored in this LCD section. In battery mode this section shows battery DC voltage.

**9.- OPERATION: SINGLE UPS**

This is a True On Line Double Conversion UPS and it is designed to offer clean, bump-less and highest quality power to your computer related equipments protecting also your valuable data. Power delivered by UPS is 100% sine wave as main line.

According to AC Line status the UPS may operate in following modes:

**ONLINE NORMAL Mode**

---

When UPS is turned off by selecting ON push button in front panel and AC Line is normal it enters into ONLINE NORMAL mode. Under this mode UPS Inverter powers outputs and the energy is taken from DC voltage coming from AC/DC converter. Batteries are charged by AC Line if required.

**BATTERY Mode (Also known Inverter Mode)**

---

Under ONLINE NORMAL mode when UPS detects a problem in AC input Line or black out it enters in battery mode. Under this mode UPS takes energy from its batteries to power outputs. There are no transfers neither micro-cuts on UPS outputs as inverter was already working, the only difference is that energy for outputs is now coming from batteries. Transfer time is actually Zero (0 ms).

UPS also can enter in battery mode when it is turned on without an acceptable AC input.

**ECO Mode**

---

There is an energy saving function that makes UPS to power its outputs with AC Line directly. If under this mode, UPS detects AC input is out of acceptable range it enters into Normal Online mode.

If an AC failure occurs under ECO mode the UPS's inverter starts working draining energy from batteries. There is a transfer time of 4 ms typical. This mode is configured and activated from LCD panel. There is specific input voltage range and input frequency range to configure for ECO mode.

**BY PASS Mode**

---

Under BYPASS mode, UPS outputs are powered by AC Line. UPS is out of the circuit. This mode can be caused by operator by means of the maintenance switch (on the rear panel) or from LCD panel when OFF button is activated, but it may also happen automatically by UPS malfunction or overload detected at UPS outputs.

**FREQUENCY CONVERSION Function**

---

This UPS offers a very sophisticated function named frequency conversion (CF) that allows UPS to generate power output at determined frequency value (50Hz or 60Hz) no matter input frequency value. UPS will be able to generate output at 50Hz even input source is at 60Hz or generate 60Hz even if connected to 50Hz source.

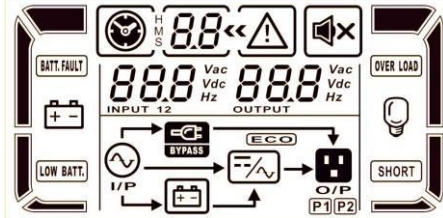
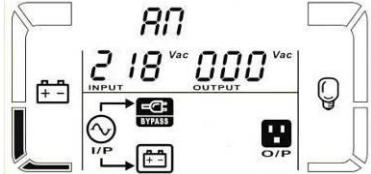





This function can be configured and activated by LCD. Revise configuration section of this manual.

**IMPORTANT NOTES:**

- 1.- Under CF mode, UPS will disable BYPASS mode. Since UPS has been configured to generate output with frequency value different to input frequency, BYPASS mode is disable to avoid a not acceptable frequency value at output.
- 2.- When CF function is activated, maximum power output is de-rated to 60% of maximum nominal capacity. For example, for a 10KVA (8KW) model, when CF is activated maximum output is decreased to 6KVA (4.8KW).

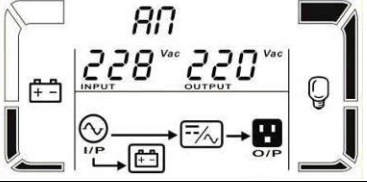
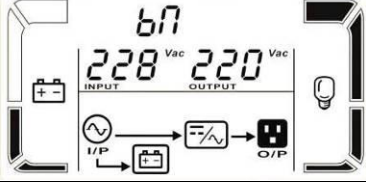
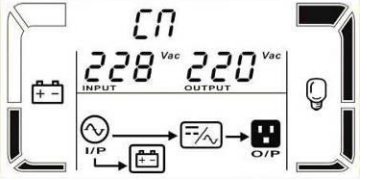
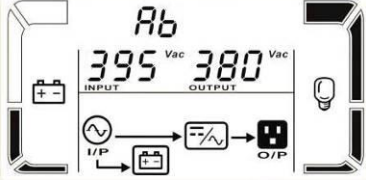
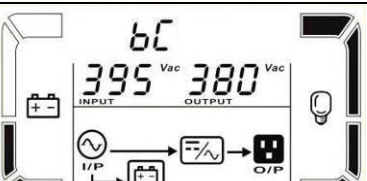
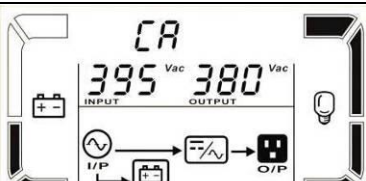
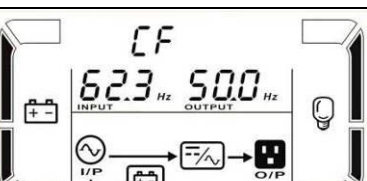
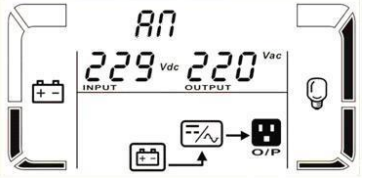
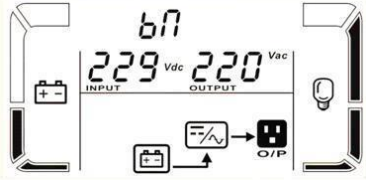
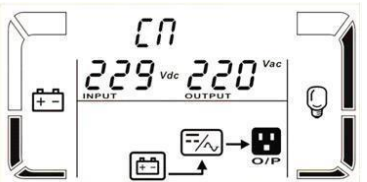




**FUNCTION DISPLAY ACCORDING TO OPERATION MODE**


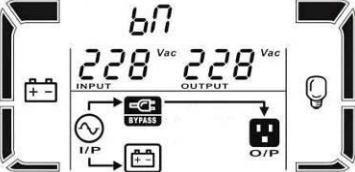

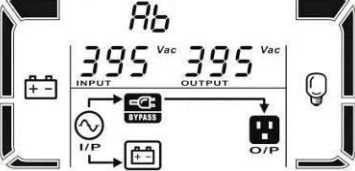

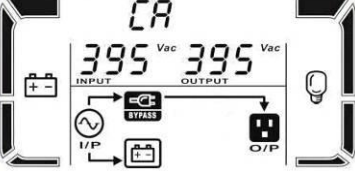
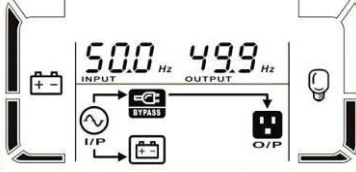
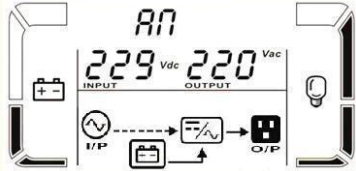
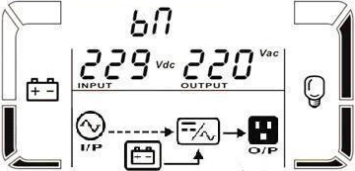
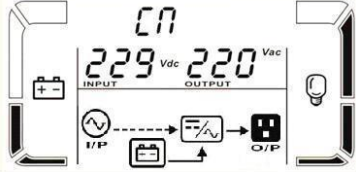
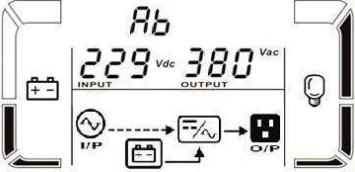

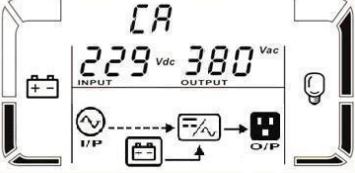
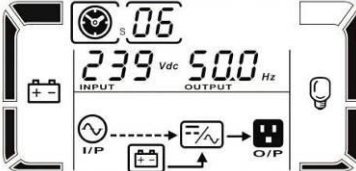
In each mode UPS will show some different alternating screens as described below:


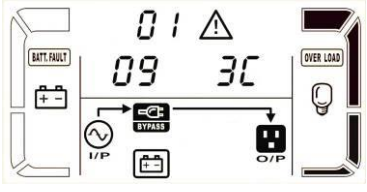


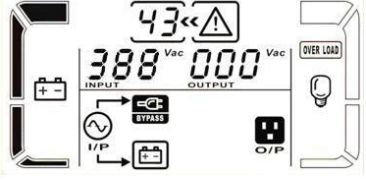
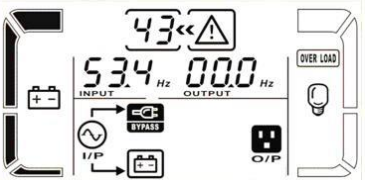
Operating mode/status		
<b>UPS Power On</b>	Description	When UPS is powered on, it will enter into this mode for a few seconds as initializing the CPU and system.
	LCD display	
<b>No-output mode</b>	Description	When bypass voltage/frequency is out of acceptable range or bypass is disabled (or forbidden), UPS will enter into no-output mode if powering on or turning off the UPS. It means the UPS has no output. Alarm beeps every two minutes.
	LCD display	
	LCD display	
	LCD display	
	LCD display	
LCD display		
LCD display		



<b>AC mode</b>  <b>(normal mode)</b>	Description	When the input voltage is within acceptable range, UPS will provide pure and stable AC power to output. The UPS will also charge the battery at AC mode.	
	LCD display		
<b>ECO mode</b>	Description	When the input voltage is within voltage regulation range and ECO mode is enabled, UPS will bypass voltage to output for energy saving.	
	LCD display		

<b>CVCF mode</b>	Description	When the output frequency is set to “CF”, the inverter will output constant frequency (50 Hz or 60 Hz). At this mode, the UPS will have no bypass output but still charge battery.	
	LCD display		
			
			
			
<b>Battery mode</b>	Description	When the input voltage/frequency is beyond the acceptable range or power failure, UPS will backup power from battery and alarm will beep every 4 seconds.	
	LCD display		
			
			
			

<p><b>Bypass mode</b></p>	<p>Description</p>	<p>When input voltage is within acceptable range and bypass is enabled, turn off the UPS and it will enter Bypass mode. Alarm beeps every two minutes.</p>	
	<p>LCD display</p>		
			
			
			
<p><b>Battery Test</b></p>	<p>Description</p>	<p>When UPS is in AC mode or CVCF mode, press “Test” key for more than 0.5s. Then, the UPS will beep once and start “Battery Test”. The line between I/P and inverter icons will blink to remind users. This operation is used to check the battery status.</p>	
	<p>LCD display</p>		
			
			
			

<b>Warning status</b>	Description	If some errors occur in the UPS (but it is still running normally), it will show one more screen to represent the warning situation. In the warning screen, the icon  will be flashing, and it can show up to 3 error codes and each code indicates one error. You can find the code meaning in the warning code table.	
	LCD display		
<b>Fault status</b>	Description	When UPS has fault happened, the inverter will be blocked. It will display fault code in screen, and the icon  will light up. You can find the code meaning in the fault code table.	
	LCD display		
			

## **10.- OPERATION: PARALLEL UPS**

UPS operation modes for UPS in parallel are basically same than described for single UPS.

However it is important to remark all UPS in parallel system must work under same mode at same time. Parallel function does not allow different operation modes between UPS of the system.

### **Removing an UPS from a Parallel System**

**There are 2 procedures to isolate and remove one UPS from operative parallel system:**

#### **A) Total Power-Off:**

Powering off all UPS of the system. This is the less risky procedure.

#### **B) Keeping Parallel system in ONLINE mode:**

First check all below requirements are complied before trying to follow this procedure.

##### **Requirements for removing one UPS in operative UPS:**

- 1.- This operation must be performed only by qualified and trained personnel.
- 2.- This operation must be coordinated with the system administrator. System administrator must know about the related risks of this procedure since the system could be shut down during operation because external reasons like:
  - If during this operation occurs a failure in main AC line, battery backup of remaining UPS could not be enough to keep system running before reconnecting removed unit.
  - External breakers could be activated randomly during operation so system could be tripped.
- 3.- There must be a detailed plan to perform this procedure identifying all maintenance activities to be performed on removed unit before reconnecting it.
- 4.- Remaining UPS must be able to support the power system after selected unit is removed.
- 5.- Each UPS must have their own external protections to allow total electrical isolation
- 6.- There must be enough physical room to allow comfortable access to all UPS of the system.

**Note: if any of the above requirements cannot be complied, below procedure must not be performed.**

In case all requirements can be complied proceed as follow:

- 1.- Power off selected UPS by OFF button in front panel.

Note: OFF button must be selected twice. If OFF is selected only one time, UPS will not respond. Once UPS is turned off it will shut down its outputs but remaining LCD on. This UPS will not go to bypass mode since it is working in UPS system with other UPS generating their output from their inverters. At this moment any failure in AC main line must be supported by operative UPS.

- 2.- Set AC input breaker located in rear panel of the selected UPS to OFF position.
- 3.- Set external output breakers of selected UPS to OFF position.
- 4.- Set external input breakers of selected UPS to OFF position.
- 5.- Once LCD is turned Off, in selected UPS to be isolated, disconnect control parallel cables (parallel cables and current share cables) from its rear panel. Other operative UPS must keep their control parallel cables connected.

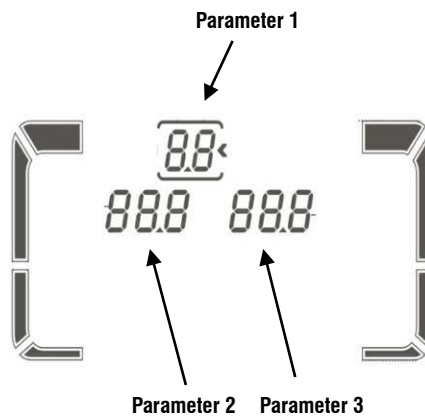
NOTE: If you disconnect parallel control cables in any of the operative UPS of the system, a communication problem will occur and the parallel system will be shut down.

At this moment selected UPS is currently powered off and isolated so that it can be serviced or simply removed.

### **Adding an UPS to a Parallel System**

- For adding a new UPS to an operating system, all UPS must be turned off and all equipments must be disconnected from UPS outputs.
- Total UPS quantity must be 3 or lower.
- Firmware of all UPS must be compatible for allowing parallel functionality.
- New UPS must be configured with similar LCD configuration menu than current UPS of the system.
- Follow the procedure explained in Installation Section of this manual.

**11.- UPS CONFIGURATION**



- \* This menu is activated by simultaneous selection of “Test/Up” + “Mute/Down” keys during 1 second when UPS is in BYPASS mode.
- \* There are 19 configuration displays or functions. Configuration function is identify in the upper side of the display (in parameter 1).
- \* Parameters 2 & 3 indicates available options or values for each function.

**Configurable functions according to UPS mode**


Code	Description	Bypass / No Output mode	AC mode	ECO mode	CVCF mode	Battery mode	Battery Test
01	Output voltage	•					
02	Output frequency	•					
03	Voltage range for bypass	•					
04	Frequency range for bypass	•					
05	ECO mode enable/disable	•					
06	Voltage range for ECO mode	•					
07	Frequency range for ECO mode	•					
08	Bypass mode setting	•	•				
09	Maximum battery discharge time setting	•	•	•	•	•	•
10	Reserved	Reserved for future options					
11	Reserved	Reserved for future options					
12	Neutral loss detection	•	•	•	•	•	•
13	Battery voltage calibration	•	•	•	•	•	•
14	Charger voltage adjustment	•	•	•	•	•	•
15	Inverter A voltage adjustment		•		•	•	
16	Inverter B voltage adjustment		•		•	•	
17	Inverter C voltage adjustment		•		•	•	
18	Output A voltage calibration		•		•	•	
19	Output B voltage calibration		•		•	•	
20	Output C voltage calibration		•		•	•	

**Configuration menu texts**




---

<b>TEXT</b>	<b>DESCRIPTION</b>
<b>ENA</b>	Enable
<b>dIS</b>	Disable
<b>AtO</b>	Auto
<b>bAT</b>	Battery
<b>NCF</b>	Normal mode (not CVCF mode)
<b>CF</b>	CVCF mode
<b>SU<b>b</b></b>	Subtract
<b>Add</b>	Add
<b>ON</b>	On
<b>OFF</b>	Off
<b>Fbd</b>	Not allowed
<b>OPN</b>	Allow
<b>RES</b>	Reserved
<b>N.L.</b>	Neutral line loss
<b>CHE</b>	Check
<b>OPV</b>	Output voltage
<b>PAR</b>	Parallel, 001 means the first UPS
<b>AN</b>	The first phase
<b>bN</b>	The second phase
<b>CN</b>	The third phase
<b>Ab</b>	The first line
<b>bC</b>	The second line
<b>CA</b>	The third line

**01: Output voltage**

Interface	Setting
	<p><b>Parameter 3: Output voltage</b> You may choose the following output voltage in parameter 3:  <b>208:</b> Presents output voltage is 208Vac  <b>220:</b> Presents output voltage is 220Vac  <b>230:</b> Presents output voltage is 230Vac  <b>240:</b> Presents output voltage is 240Vac</p>


**02: Output frequency**

Interface	Setting
<p>60 Hz, CVCF mode</p> 	<p><b>Parameter 2: Output Frequency</b> Setting the output frequency. You may choose following three options in parameter 2:  <b>50.0Hz:</b> The output frequency is setting for 50.0Hz.  <b>60.0Hz:</b> The output frequency is setting for 60.0Hz.  <b>ATO:</b> If selected, output frequency will be decided according to the latest normal utility frequency. If it is from 46Hz to 54Hz, the output frequency will be 50.0Hz. If it is from 56Hz to 64Hz, the output frequency will be 60.0Hz. ATO is default setting.</p>
<p>50 Hz, Normal mode</p> 	<p><b>Parameter 3: Frequency mode</b> Setting output frequency at CVCF mode or not CVCF mode. You may choose following two options in parameter 3:  <b>CF:</b> Setting UPS to CVCF mode. If selected, the output frequency will be fixed at 50Hz or 60Hz according to setting in parameter 2. The input frequency could be from 46Hz to 64Hz.  <b>NCF:</b> Setting UPS to normal mode (not CVCF mode). If selected, the output frequency will synchronize with the input frequency within 46~54 Hz at 50Hz or within 56~64 Hz at 60Hz according to setting in parameter 2. If 50 Hz selected in parameter 2, UPS will transfer to battery mode when input frequency is not within 46~54 Hz. If 60Hz selected in parameter 2, UPS will transfer to battery mode when input frequency is not within 56~64 Hz.</p>
<p>ATO</p> 	<p>*If Parameter 2 is ATO, the Parameter 3 will show the current frequency.</p>

**IMPORTANT NOTES:**


- \* If CF function is enable to generate an output frequency different to input frequency, bypass mode will be disable automatically. However when UPS is powered on it will enter in temporary bypass mode during a couple of seconds.
- \* When CF function is enable, maximum output power is reduced in about 40%. It means a 10KVA UPS will offer a maximum power of 6KVA.

**03: Voltage range for bypass**

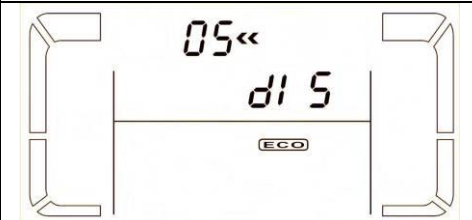
Interface	Setting
	<p><b>Parameter 2:</b> Set the acceptable low voltage for bypass. Setting range is from 110V to 209V and the default value is 110V.  <b>Parameter 3:</b> Set the acceptable high voltage for bypass. Setting range is from 231V to 276V and the default value is 264V.</p>




**04: Frequency range for bypass**

Interface	Setting
	<p><b>Parameter 2:</b> Set the acceptable low frequency for bypass. 50 Hz system: Setting range is from 46.0Hz to 49.0Hz. 60 Hz system: Setting range is from 56.0Hz to 59.0Hz. The default value is 46.0Hz/56.0Hz.</p> <p><b>Parameter 3:</b> Set the acceptable high frequency for bypass. 50 Hz: Setting range is from 51.0Hz to 54.0 Hz. 60 Hz: Setting range is from 61.0Hz to 64.0Hz. The default value is 54.0Hz/64.0Hz.</p>


**05: ECO mode enable/disable**

Interface	Setting
	<p><b>Parameter 3:</b> Enable or disable ECO function. You may choose following two options: <b>DIS:</b> disable ECO function <b>ENA:</b> enable ECO function If ECO function is disabled, voltage range and frequency range for ECO mode still can be set, but it is meaningless unless the ECO function is enabled.</p>


**06: Voltage range for ECO mode**

Interface	Setting
	<p><b>Parameter 2:</b> Low voltage point in ECO mode. The setting range is from -5% to -10% of the nominal voltage.</p> <p><b>Parameter 3:</b> High voltage point in ECO mode. The setting range is from +5% to +10% of the nominal voltage.</p>


**07: Frequency range for ECO mode**

Interface	Setting
	<p><b>Parameter 2:</b> Set low voltage point for ECO mode. 50 Hz system: Setting range is from 46.0Hz to 48.0Hz. 60 Hz system: Setting range is from 56.0Hz to 58.0Hz. The default value is 48.0Hz/58.0Hz.</p> <p><b>Parameter 3:</b> Set high voltage point for ECO mode. 50 Hz: Setting range is from 52.0Hz to 54.0 Hz. 60 Hz: Setting range is from 62.0Hz to 64.0Hz. The default value is 52.0Hz/62.0Hz.</p>


**08: Bypass mode setting**

Interface	Setting
	<p><b>Parameter 2:</b> <b>OPN:</b> Bypass allowed. When selected, UPS will run at Bypass mode depending on bypass enabled/disabled setting. <b>FBD:</b> Bypass not allowed. When selected, it's not allowed for running in Bypass mode under any situations.</p> <p><b>Parameter 3:</b> <b>ENA:</b> Bypass enabled. When selected, Bypass mode is activated. <b>DIS:</b> Bypass disabled. When selected, automatic bypass is acceptable, but manual bypass is not allowed. Manual bypass means users manually operate UPS for Bypass mode. For example, pressing OFF button in AC mode to turn into Bypass mode.</p>


**09: Maximum battery discharge time setting**

Interface	Setting
	<p><b>Parameter 3:</b>  <b>000~999:</b> Set the maximum discharge time from 0 min to 999 min. UPS will shut down to protect battery if the discharge time arrives before the battery is under voltage. The default value is 990 min.  <b>DIS:</b> Disable battery discharge protection and backup time will depend on battery capacity.</p>


**10: Reserved**

Interface	Setting
	<p>Reserve for future options.</p>


**11: Reserved**

Interface	Setting
	<p>Reserve for future options.</p>


**12: Neutral loss detection**

Interface	Setting
	<p><b>Parameter 2:</b>  <b>N.L.:</b> Indicates neutral loss detection function.  <b>Parameter 3:</b>  <b>DIS:</b> Disable the neutral loss detection function. The UPS will not detect the neutral loss or not.  <b>ATO:</b> The UPS will automatically detect the neutral is lost or not. If neutral loss is detected, an alarm will be generated. If the UPS is turned on, it will transfer to battery mode. When neutral is restored and detected, the alarm will be muted automatically and the UPS will go back to normal mode automatically.  <b>CHE:</b> The UPS will automatically detect the neutral loss. If neutral loss is detected, an alarm will be generated. If the UPS is turned on, it will transfer to battery mode. When neutral is restored, the alarm will NOT be muted automatically and the UPS will NOT go back to normal mode automatically.            Here, you must mute the alarm and make the UPS go back to normal mode manually. The operation is: Firstly, enter this menu and press the “Enter” key to make the “CHE” flash. Secondly, press the “Enter” key again to activate the neutral detection (check). If neutral is detected, the alarm will be muted and the UPS will go back to normal mode. If neutral is not detected, the UPS will continue alarming and stay on the latest status until the neutral is detected well at next manual checking operation.            CHE is default setting.</p>

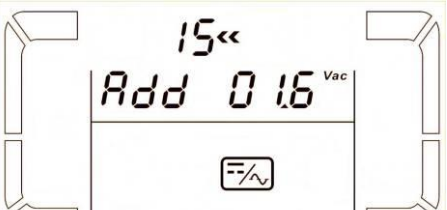
**13: Battery voltage calibration**

Interface	Setting
	<p><b>Parameter 2:</b> Select “Add” or “Sub” function to adjust battery voltage to real figure.  <b>Parameter 3:</b> the voltage range is from 0V to 9.9V and the default value is 0V.</p>


**14: Charger voltage adjustment**

Interface	Setting
	<p><b>Parameter 2:</b> you may choose <b>Add</b> or <b>Sub</b> to adjust charger voltage  <b>Parameter 3:</b> the voltage range is from 0V to 9.9V and the default value is 0V.  <b>NOTE:</b>          *Before making voltage adjustment, be sure to disconnect all batteries first to get the accurate charger voltage.          * Any modification should be suitable to battery specifications.</p>


**15: Inverter A voltage adjustment**

Interface	Setting
	<p><b>Parameter 2:</b> you may choose <b>Add</b> or <b>Sub</b> to adjust inverter A voltage.  <b>Parameter 3:</b> the voltage range is from 0V to 9.9V and the default value is 0V.</p>


**16: Inverter B voltage adjustment**

Interface	Setting
	<p><b>Parameter 2:</b> you may choose <b>Add</b> or <b>Sub</b> to adjust inverter B voltage*.  <b>Parameter 3:</b> the voltage range is from 0V to 9.9V and the default value is 0V.          *It will display number 1 under <b>Add</b> or <b>Sub</b> to represent inverter B voltage.</p>


**17: Inverter C voltage adjustment**

Interface	Setting
	<p><b>Parameter 2:</b> you may choose <b>Add</b> or <b>Sub</b> to adjust inverter C voltage*.  <b>Parameter 3:</b> the voltage range is from 0V to 9.9V, the default value is 0V.          *It will display number 2 under <b>Add</b> or <b>Sub</b> to represent inverter C voltage.</p>


**18: Output A voltage calibration**

Interface	Setting
	<p><b>Parameter 2:</b> it always shows <b>OP.V</b> as output voltage.</p> <p><b>Parameter 3:</b> it shows the internal measurement value of the output A voltage, and you can calibrate it by pressing <b>Up</b> or <b>Down</b> according to the measurement from an external voltage meter. The calibration result will be effective by pressing <b>Enter</b>. The calibration range is limited within +/-9V. This function is normally used for parallel operation.</p>

**19: Output B voltage calibration**

Interface	Setting
	<p><b>Parameter 2:</b> it always shows <b>OP.V</b> as output voltage*.</p> <p><b>Parameter 3:</b> it shows the internal measurement value of the output B voltage, and you can calibrate it by pressing <b>Up</b> or <b>Down</b> according to the measurement from an external voltage meter. The calibration result will be effective by pressing <b>Enter</b>. The calibration range is limited within +/-9V. This function is normally used for parallel operation.</p> <p>*It will display number 1 under <b>OPU</b> to represent the output B voltage.</p>

**20: Output C voltage calibration**

Interface	Setting
	<p><b>Parameter 2:</b> it always shows <b>OP.V</b> as output voltage.</p> <p><b>Parameter 3:</b> it shows the internal measurement value of the output C voltage, and you can calibrate it by pressing <b>Up</b> or <b>Down</b> according to the measurement from an external voltage meter. The calibration result will be effective by pressing <b>Enter</b>. The calibration range is limited within +/-9V. This function is normally used for parallel operation.</p> <p>*It will display number 2 under <b>OPU</b> to represent the output C voltage.</p>

**12.- ERROR CODES, ALARMS & TROUBLESHOOTING**
**ERROR / FAILURE CODES ON LCD**

When a failure or alarm is detected by the UPS, an alarm or error code is presented in front panel LCD. This code or symbol will allow to identify the problem. In case of failure or alarm, service center must revise the problem.

<b>ERROR CODE</b>	<b>ERROR DESCRIPTION</b>	<b>ICON</b>	<b>BEEP ALARM</b>
01	Bus failure		<b>Continuous Beep</b>
02	Hi BUS Voltage		
03	Low BUS Voltage		
04	Bus Unbalanced		
06	Converter Over Current		
11	Inverter soft start failure		
12	Inverter HI voltage		
13	Inverter LOW voltage.		
14	Inverter A (L1) output line to neutral short-circuit	<b>SHORT</b>	
15	Inverter B (L2) output line to neutral short-circuit	<b>SHORT</b>	
16	Inverter C (L3) output line to neutral short-circuit	<b>SHORT</b>	
17	Inverter A-B (L1-L2) output (line to line) short circuit detected.	<b>SHORT</b>	
18	Inverter B-C (L2-L3) output (line to line) short circuit detected.	<b>SHORT</b>	
19	Inverter C-A (L3-L1) output (line to line) short circuit detected.	<b>SHORT</b>	
1A	Inverter A (L1) Negative Voltage failure		
1B	Inverter B (L2) Negative Voltage failure		
1C	Inverter C (L3) Negative Voltage failure		
21	Battery SCR Short-Circuit		
24	Inverter Relay Short-Circuit		
29	Battery fuse broken in battery mode		
31	Parallel communication failure		
36	Parallel output current unbalance		
41	HIGH Temperature.		
42	DSP communication failure		
43	UPS Overload: High power consumption in Watts at UPS output.	<b>OVERLOAD</b>	
46	Not Recognized UPS model. Check jumper configuration in CRTL board.		
47	MCU communication failure		
48	2 different DSP firmware versions not compatible		
49	Input and Output phases not compatible		

**ALARM CODES ON LCD**


















<b>WARNING CODE</b>	<b>WARNING DESCRIPTION</b>
01	Battery unconnected
02	Input Neutral loss
04	Input Phase Abnormal
07	Battery over charge
08	Low battery
09	Overload
0A	Fan failure
0B	EPO enable
0D	Over temperature
0E	Charger failure
10	L1 Input fuse broken
11	L2 Input fuse broken
12	L3 Input fuse broken
21	In parallel systems: line situation different
22	In parallel systems: bypass situation different
33	Locked in bypass after overload 3 times in 30min
34	Converter current unbalance
35	Battery fuse broken
36	Inverter inter-current unbalance
3A	Cover of maintain switch is open
3C	Utility extremely unbalanced
3D	BYPASS unstable

**WARNING:**

**ALARMS RESET:**

\*\* Some alarms can block UPS avoiding normal operation of UPS until they are reset. Technician must revise original cause of the reported error has been solved and then alarm must be reset by simultaneous selection of **UP** and **DOWN** keys in front panel meanwhile UPS is in BYPASS mode (connected to AC source previous to select ON command).







**ALARM SYMBOLS ON LCD**

Warning	Icon (flashing)	Alarm
Battery low	 	Beeping every second
Overload	 	Beeping twice every second
Battery unconnected	 	Beeping every second
Over charge	 	Beeping every second
EPO enable	 	Beeping every second
Fan failure/Over temperature	 	Beeping every second
Charger failure	 	Beeping every second
I/P fuse broken	 	Beeping every second
Overload 3 times in 30min		Beeping every second

**ALARM BEEP STATUS**

Description	Buzzer status	Muted
<b>UPS status</b>		
Bypass mode	Beeping once every 2 minutes	Yes
Battery mode	Beeping once every 4 seconds	
Fault mode	Beeping continuously	
<b>Warning</b>		
Overload	Beeping twice every second	No
Others	Beeping once every second	
<b>Fault</b>		
All	Beeping continuously	Yes

**TROUBLESHOOTING**

PROBLEM DESCRIPTION	PROBABLE ROOT CAUSE	SUGGESTED ACTION
* LCD does not show input voltage value	Input power cord is not connected	Check input power cord connection.
* AC input failure alarm active (1 beep / 4s) however AC input source is OK	Input power cord is connected into UPS outlet.	Check input power cord connection.
UPS cannot be powered on even AC input is OK. Beep alarm (1 beep/s) & LCD shows: <b>EP</b> 	EPO function is active.	Re-establish emergency power off switch and set UPS in normal mode.
UPS cannot be powered on even AC input is OK.	ON push button is not been selected properly	Push ON button during 2 seconds or longer
1 beep / s alarm is active and LCD shows:  <b>BATT. FAULT</b>	Internal or external batteries are not properly connected	Check battery connection.
* Code: <b>02</b>  * 1 beep / s	Input Neutral not connected or input phase fuse open.	Check input Neutral connection. Reset alarm in parameter 03 on LCD. If input phase fuse is broken replace it.
* Intermittent:  + <b>OVER LOAD</b> * 2 beeps per second.	UPS overloaded	Disconnect devices from UPS outlets until solving overload
* Intermittent:  + <b>OVER LOAD</b> * 2 beeps per second. * By-Pass activated	UPS overloaded. UPS has changed to BYPASS mode to avoid internal damage. After repetitive small overloads, UPS has changed to BYPASS mode.	Disconnect devices from UPS outlets until solving overload Disconnect devices from UPS until solving overload. Then power off UPS and re-start it.
* Code <b>43</b> * Active: <b>OVER LOAD</b> * Continuous beep	UPS has been automatically powered off because overload.	Disconnect devices from UPS outlets until solving overload. Then power ON.
* Code <b>14, 15 or 17</b> * Active: <b>SHORT</b> * Continuous beep	UPS has been automatically powered off because short circuit detected at output.	Check short circuit problem in devices connected to UPS
* Intermittent:  + <b>3F</b> * 1 beep / s	Parallel communication lost.	Check parallel cables and PAR 00X text on each LCD. If problem is solved reset alarm with UP and DOWN simultaneous key selection.
* Any of the error codes activated	Probable internal UPS failure.	Contact service center.
Backup time is lower than expected	Batteries are not fully charged or maybe they are worn out.	Let UPS recharge batteries during 6 hours. If it does not solve the problem batteries maybe need to be replaced.



**13.- TECHNICAL SPECIFICATIONS (1/2)**

<b>ONLINE UPS 33 Series</b>	<b>33 10K</b>	<b>33 20K</b>	<b>33 30K</b>
Capacity / Capacidad	10.000VA / 8.000W	20.000VA / 16.000W	30.000VA / 24.000W
Input-Output / Entrada-Salida	3Ph-3Ph	3Ph-3Ph	3Ph-3Ph
<b>INPUT / ENTRADA</b>			
Phase / Fases	3Ph + N + G (Y)	3Ph + N + G (Y)	3Ph + N + G (Y)
Input Range / Rango de Entrada Model Input 400/230Vac		L-N: (176Vac-276Vac) @ 100% load L-N: (110Vac-300Vac) @ 50% load	
Input Range / Rango de Entrada Model Input 208/120Vac		L-N: (92Vac-144Vac) @ 100% load L-N: (58Vac-156Vac) @ 50% load	
Max. Current / Corriente Max.	17A rms per phase	34A rms per phase	51A rms per phase
Frequency Range / Rango de Frecuencia	Autosensing: 50Hz: (40-55Hz) / 60Hz: (56-70Hz)		
Power Factor / Factor de Potencia	> 0.99 @ 100%load	> 0.99 @ 100%load	> 0.99 @ 100%load
THDi	< 5% @ 100% load	< 5% @ 100% load	< 5% @ 100% load
Slew Rate / Seguimiento de Frecuencia:	1 Hz / s		
Surge Protection / Prot. Contra Picos	In all lines / En todas las líneas (L1/L2/L3-N, L1/L2/L3-G, N-G): > 1500J (10/1000us)		
<b>OUTPUT / SALIDA</b>			
Model: UPS 400/230Vac	3Ph + N + G (230Vac L-N) (Y or Delta) (*N1)		
Model: UPS 208/120Vac (no internal batt.)	3Ph + N + G (120Vac L-N) (Y or Delta) (*N1)		
Voltage Regulation / Regulación de Salida:	+/- 1%		
Frequency / Frecuencia (Batt. Mode)	50 Hz +/- 0.1 Hz / 60 Hz +/- 0.1 Hz		
Current Crest Ratio / Factor de Cresta	3:1 @ 100% load		
THDv	< 2% @ Linear Load / Carga Lineal < 5% @ No Linear Load / Carga no Lineal		
Dynamic Accuracy / Regulación Carga Variable	< 5% (load variations 0%-100% & 100%-0% R Load)		
Transfer Times / Tiempos Transferencia:	0 ms	0 ms	0 ms
Waveform / Forma de Onda	Sine Wave / Sinusoidal Pura		
DC component / Componente DC	50mVdc max.		
Power Output / Salidas	Terminal Block / Regleta de Conexión		
DC Offset / Componente DC	50mV max.	50mV max.	50mV max.
<b>BYPASS</b>			
Internal Auto bypass / Modo Bypass AUTO:	Input Range in Bypass / Rango entrada en Bypass: 110-264Vac		
<b>PROTECTION SYSTEMS / SISTEMAS DE PROTECCION</b>			
Surge & Spikes Suppression / Supresión de Picos	In all lines / En todas las líneas (L1/L2/L3-N, L1/L2/L3-G, N-G): > 1500J (10/1000us)		
Output Short-Circuits / Cortocircuitos a la Salida	Electronic inverter shortcircuit protection / Protección contra cortocircuitos en la salida < 4s: Limited to max. capacity / Salida limitada al 100% > 4s: Output must be shutdown / Salidas deben apagarse		
AC Input Current / Sobre-Corriente de Entrada AC	Input breaker or fuse / Disyuntor o fusible de entrada		
Battery overcurrent / Sobrecorriente de baterías	Internal Fuse protection in battery line / Protección por fusibles en línea de baterías interna		
Starting Time / Tiempo de Arranque	7s - 10s (@ 100% load)		
<b>EFFICIENCY / EFICIENCIA</b>			
Eco Mode (100%/75%/50%/25% load)	97% / 95% / 93% / 92%		
AC Mode / Modo AC (100%/75%/50%/25% load)	91% / 90% / 88% / 87%		
Battery / En Batería (100%/75%/50%/25% load)	90% / 89% / 87% / 86%		
Inverter Efficiency / Eficiencia Inversor	97% inverter @ 100% load		
<b>OVERLOAD / SOBRECARGA</b>			
AC Mode / Modo Normal	(100%-110%: 10min) (110%-130%: 1min) (> 130%: 1s)		
Battery Mode / Modo Batería	(100%-110%: 30s) (110%-130%: 10s) (> 130%: 1s)		
<b>BATTERIES / BATERIAS</b>			
Battery Type / Tipo de Baterías	VRLA Sealed & Free maintenance / Sellada de libre mantenimiento VRLA (12V-9AH)		
UPS-33 400/230Vac (with internal batt.)	internal: (1 set x 20pcs)	internal: (2 sets x 20pcs)	internal: (3 sets x 20pcs)
UPS-33 208/120Vac (no internal batt.)	No internal batteries, only in ext. cabinet / Baterías externas solamente		
External batt cabinet / Baterías Externas	(1 set x 20pcs)	(2 sets x 20pcs each)	(3 sets x 20pcs each)
Typical Recharge T. / T. de Recarga	According to battery configuration (depende de cantidad de baterías externas)		
Charging Amps / Corriente de Carga	4.0 A (Max.)	4.0 A (Max.)	4.0 A (Max.)
Charging Voltage / Voltaje del cargador	273.0 VDC	273.0 VDC	273.0 VDC
Temp. Compensation / Compensación Temp.	120mV/°C per battery (Input Air Temp/ Temp. Aire entrada: 25-50°C)		
Shutdown battery Voltage / Voltaje DC Apagado	214VDC (0-30% load) / 204VDC (30-70% load) / 192VDC (load > 70%)		

**13.- TECHNICAL SPECIFICATIONS (2/2)**

ONLINE UPS 33 Series	33 10K	33 20K	33 30K
<b>INDICATORS / INDICADORES</b>			
LCD / Pantalla de Cristal Liquido (LCD)	Full Status, Error Codes and Real Time Values / Estado, Códigos Error y Valores		
<b>ALARM / ALARMAS</b>			
Acoustic Beep Alarm / Alarma sonora:	Battery Mode, Low Batt., Overload, UPS Failure / Modo Batería, Baja Bat., Sobrecargas, Falla		
<b>PRODUCT SIZE &amp; NET WEIGHT / TAMAÑO Y PESO NETO</b>			
SIZE: UPS-33 400/230Vac (with internal batt.)	DxWxH: 815*250*826mm	DxWxH: 815*250*826mm	DxWxH: 815*300*1000mm
SIZE: UPS-33 208/120Vac (no internal batt.)	DxWxH: 815*250*826mm	DxWxH: 815*250*826mm	DxWxH: 815*300*1000mm
SIZE: Ext. Batt Cab. / Baterías Externas	DxWxH: 592*250*576 mm	DxWxH: 592*250*576 mm	DxWxH: 830*250*576 mm
WEIGHT (Kg): UPS-33 400/230Vac (with int. batt.)	109	164	233
WEIGHT (Kg): UPS-33 208/120Vac (no int. batt.)	124	160	224
WEIGHT (Kg): Ext. batt Cab. / Baterías Ext.	67	119	189
<b>PACKING: Individual Small Pallet per Unit / EMPAQUE: Equipo en Pallet Individual</b>			
SIZE: UPS-33 400/230Vac (with internal batt.)	DxWxH: 920*385*1071mm	DxWxH: 920*385*1071mm	DxWxH: 920*430*1205mm
SIZE: UPS-33 208/120Vac (no internal batt.)	DxWxH: 920*385*1071mm	DxWxH: 920*385*1071mm	DxWxH: 920*430*1205mm
SIZE: Ext. Batt Cab. / Baterías Externas	DxWxH: 700*385*823mm	DxWxH: 700*385*823mm	DxWxH: 965*385*823mm
WEIGHT (Kg): UPS-33 400/230Vac (with int. batt.)	116	171	247
WEIGHT (Kg): UPS-33 208/120Vac (no int. batt.)	142	178	238
WEIGHT (Kg): Ext. batt Cab. / Baterías Ext.	77	129	203
<b>OPERATING / AMBIENTALES</b>			
Operating Conditions / Condiciones de Operación	-5°C to +40 °C / <95 % (non-condensing / no condensante)		
Noise Level / Ruido Producido	< 63dB @ 1m		
Altitude / Altura	Max Altitude: 4.500m. (over 1.000m output capacity is de-rated 1% every 100m) / Altura máx 4.500msnm (sobre 1.000m la capacidad de salida disminuye 1% cada 100m)		
<b>COMMUNICATION / COMUNICACION</b>			
Smart RS-232 & USB ports	Windows family, Linux, Unix and MAC		
Intelligent Port (SNMP)	Optional / Opcional: LAN, AS400 & RS485		
<b>Specifications can be modified to comply with special requirements. Technical specifications may change without further notice</b>			
Las especificaciones pueden bajo requerimiento adaptarse a proyectos especiales. Las especificaciones pueden cambiar sin previo aviso.			
(*N1): <b>Output voltage is selectable by LCD</b> / El Voltaje de salida es configurable entre 4 alternativas seleccionables en el LCD			
(*N2): <b>Backup time for programmable outlets is configurable (in minutes) by LCD to offer longer time to critical loads connected to normal outlets</b> La autonomía de las salidas programables es configurable (en min.) en el LCD para dejar mayor autonomía para las salidas normales			
(*N3): <b>Converter Mode Function allows to set output frequency at constant value: 50Hz or 60Hz when input Frequency is within 40 - 70 Hz</b> El modo de Conversión de Frecuencia permite fijar la salida a 50 o 60Hz siempre que la frecuencia de entrada se mantenga entre 40 y 70 Hz.			
<b>** Derate capacity to 60% of total capacity when Frequency converter mode is activated.</b> La capacidad en VA/ Watts se degrada y baja hasta el 60% en modo "Convertidor de Frecuencia".			
<b>** When output voltage is set to 208V, output capacity is derated to 90% of total capacity in Watts. For example 10KVA model derates to 9KVA</b> Cuando el voltaje de salida se ajusta a 208Vac (L-N) se pierde un 10% de capacidad de salida. Por ejemplo el modelo 10KVA baja a 9KVA			
<b>** Maximum working altitud is 4.000m. Over 1.000m output derates 1% every 100m.</b> Altura máxima de operación es 4.000m. Sobre los 1.000m la potencia de salida disminuye un 1% cada 100m.			
<b>Efficiency for 208/120V models are 5% to 10% lower than reported values for 400/230Vac models</b> La eficiencia de los modelos 208/120V son de 5% a 10% menores a los modelos 400/230V			

## 14.- LIMITED WARRANTY

**Support:** If a failure or problem is detected please check troubleshooting section in user manual. If problem cannot be solved please contact authorized service center or authorized dealer.

**Batteries:** Rechargeable batteries can be charged and discharged hundreds of times. However they will eventually wear out. This is not a defect or failure so that batteries wear out is not covered by this warranty.

Battery lifetime will depend of operative conditions like working temperature, type and frequency of discharging cycles. Higher the temperature shorter will be the lifetime. Frequent and deep discharging cycles also will short lifetime. For critical applications batteries should be revised and replaced periodically. Long storage (longer than 6 months) without required recharging will wear out batteries. This situation is not covered by this limited warranty since this is not considered as a defect. Check recharging instructions on user manual.

### Conditions - Limited Warranty

1.- Subject to the conditions of this limited warranty, this product is warranted to be free from defects in materials and workmanship at the time of XMART supplies the product.

- In Europe, warranty time is 1 year on electronic parts and 1 year on internal batteries from XMART invoice date.
- In America, standard warranty times could vary depending on country/region or can be extended by purchasing warranty options. Please check warranty plans and extensions with your local distributor.

2.- If during the warranty period, this product fails to operate under normal use and service, due to defects in materials or workmanship, authorized distributor or service center will, at their option, either repair or replace the product in accordance with terms and conditions stipulated herein. Transportation expenses are not covered by this limited warranty.

3.- Warranty is valid only if the original purchasing document, specifying date of purchase, serial number and name of the dealer, is presented with the product to be revised. XMART and authorized partners reserve the right to refuse warranty service if any of this information has been removed, changed or missing in original invoice document.

4.- If product is repaired or replaced, repaired or replaced product will be warranted for the remaining time of the original warranty or for 90 days on repaired part from date of repair, whichever is longer.

5.- XMART or their distribution/service partners reserve the right to charge handling fee if returned product is free of failure or it is out of warranty because any of the reasons described in this warranty.

6.- If product is out of warranty a reparation proposal will be sent to the user for his approval. If proposal is not accepted, service center will keep product available for the user during 60 continuous days. After this period product would be disposed and user will not be able to rise any claim.

7.- Rechargeable batteries, like included in this product, will definitively wear out even under normal operation. This is not a defect or failure so it is not covered by this warranty.

8.- This warranty does not cover batteries wear out caused by improper or long storage (over 6 months without required recharging as indicated in product manual). Even performing recharging procedure this product cannot be storage longer than 18 months. Problems on batteries caused by this kind of long storage are not covered by this warranty.

9.- This warranty does not cover product failures caused by installations, modifications or repair performed by non-authorized person. If product is open by not authorized technician warranty will be considered void. This warranty does not cover failure caused by inadequate installation or maintenance, misuse, accidents, fire or floods.

10.- This product can include protection devices like input fuse or input breaker. Activation of this kind of devices is not a failure it is caused by an improper product installation. Input fuse or breaker reset or replacement is not covered by this warranty.

11.- This warranty does not cover damages produced during transportation from user to technical service caused by improper packing of the product by user.

12.- Warranty terms and conditions cannot be modified or extended by third parties without written approval of XMART.

### Limited Warranty

- XMART does not warrant that the operation of this product will be uninterrupted or error-free during its lifetime. If product fails to work, the maximum liability of XMART under this limited warranty is expressly limited to the lesser of the price you have paid for the product or the cost of repairing or replacement of any hardware components that malfunction in conditions of normal use.

- In no event will XMART be liable for any damages caused by the product or the failure of the product to perform, including any lost profits or savings or special, incidental, or consequential damages. XMART is not liable for any claim made by a third party to XMART or to final user.

- XMART is not responsible for damage that occurs as a result of your failure to follow the instructions intended for this hardware product.

---

USA Headquarters:  
10540 NW 26th St,  
Doral, FL 33172. USA

EUROPE Headquarters:  
Ave. Can Bordoll 60, Nave 4.  
Sabadell 08202. Spain

Latin America Headquarters:  
Zona Ind. San Vicente II, C/ F, A11  
Maracay, Venezuela